Basic first training – SmartHub

DESCRIPTION SmartHub

We are a central team part of the Supply Chain organization in Essity with the main responsibility to facilitate the Transportation planning of products between our premises and end customers.

Our main goal as a team is to support and improve the Transport management operations through one centralized model by using best of breed technology.

We are a dynamic and young Team, made up of people from different nationalities, skills and backgrounds which reflects itself in a multicultural, open, and prolific environment, located in Barcelona, Spain.

SERVICE

We offer service from 08:00 to 19:00 every day from Monday to Friday and you can always reach us via our Ticketing Tool for any operation matter and, also to our respective market global mail address for any other topic, doubt, information, etc.

GENERAL PROCESS:

In our daily Operations we use the following tools:

- Transportation Management System (TMS): To receive the Delivery Numbers, optimize the routes and create Shipments/Loads and send the tender to the carriers. Through this system we can also monitor the acceptance or the rejections from the providers.
- Ticketing Tool: We use this tool to contact and be contacted by all our stakeholders to report an incidence, delay, or capacity issues, at loading, unloading and during the transit
- Transporeon: It is our load tracking tool where carriers give us their answer and do the slot booking through it, also WH reports the loading so we can know if carrier did not respect the booked loading slot.
- Outlook: Only for urgent matters and in case stakeholders have some request not related to an operational case (some accesses, communications, …)
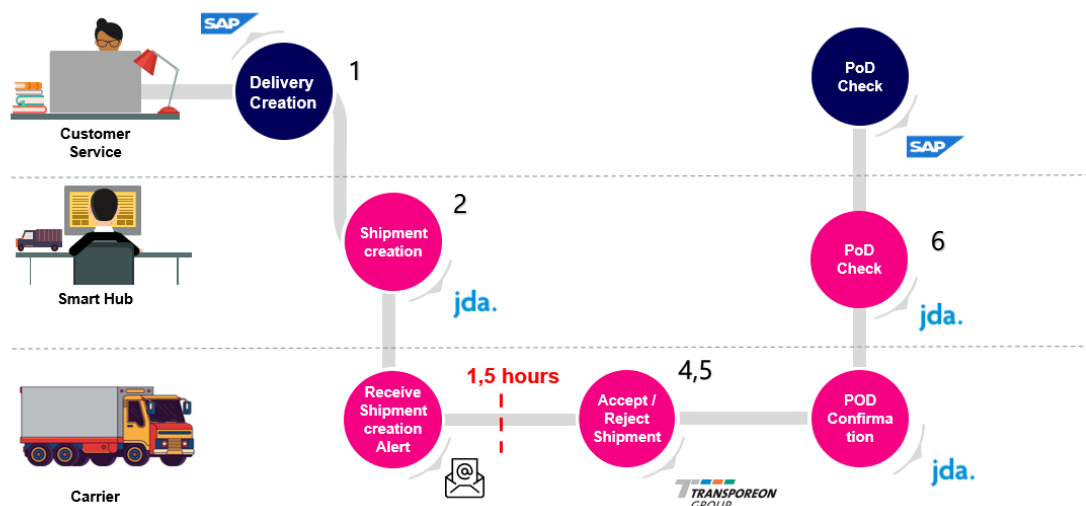
jda= TMS

1. Delivery note received in TMS
2. Optimized and created a load/shipment in TMS in several batches (cut offs)
3. Sent to Warehouse, Transporeon plus an email notification to the Carrier
4. Carrier to accept or reject the shipment in a specific timeframe
5. If accepted the Carrier to book a loading slot in TPO
6. Smarthub monitors the process in case of discrepancies (i.e no show) an email/ticket is sent to carrier