





This presentation contains forward-looking statements. Such statements are based on current expectations and are subject to certain risks and uncertainties that could materially affect our business and results. Please read our most recent annual and sustainability report for a better understanding of these risks and uncertainties and please see the last page in this presentation for further information about forward-looking statements. Any forward-looking statements made during this presentation speaks only as of the date of this presentation and Essity undertakes no obligation to update any of them in light of new information, future events or otherwise.



# Moderator

# Joséphine Edwall Björklund

Senior Vice President, Group Function Communications





# **Investor Day Agenda**

## Essity - A Leading Global Hygiene and Health Company

#### May 23, 2019

10:00 – 11:10	Essity Group, Magnus Groth, President and CEO Essity Group, Fredrik Rystedt, CFO and Executive Vice President  Q&A
11:10 – 11:30	Break
11:30 – 12:20	Global Operational Services, Robert Sjöström, President Global Manufacturing, Donato Giorgio, President Q&A
12:20 – 13:10	Lunch
13:10 – 14:30	Health and Medical Solutions, Ulrika Kolsrud, President Professional Hygiene, Don Lewis, President  Q&A

14:30 – 14:50	Break
14:50 – 15:50	Consumer Goods, Volker Zöller, President
	Latin America, Pablo Fuentes, President
	Q&A
15:50 – 17:00	Vinda, LI Chao Wang, Chairman of Vinda
	Christoph Michalski, CEO of Vinda
	Q&A
	Concluding Remarks, Magnus Groth, President and CEO









# **Magnus Groth**

President and CEO









# ee esity

A Leading Global Hygiene and Health Company





# **Essity in Brief**

118,500

SEKm in net sales 2018

12,935

SEKm

in adjusted EBITA<sup>1)</sup> 2018

Sales in approximately

150 countries

Number of employees approximately

47,000

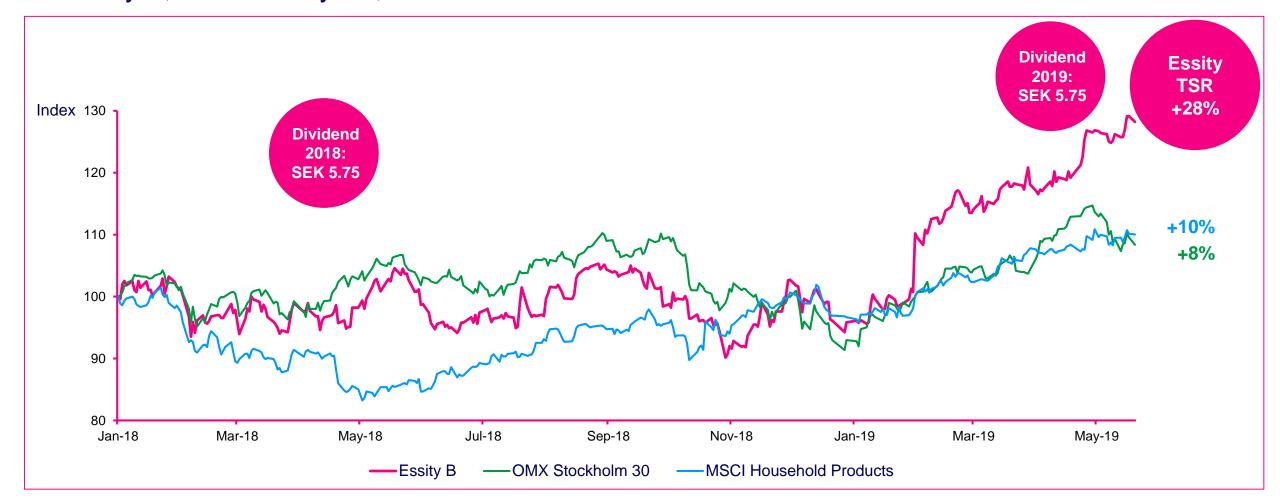






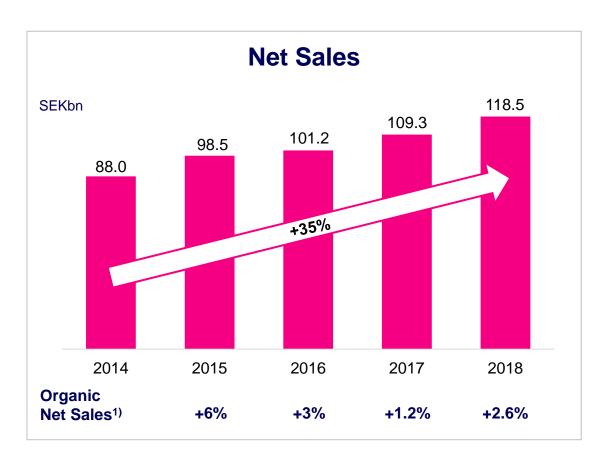
## **Total Shareholder Return**

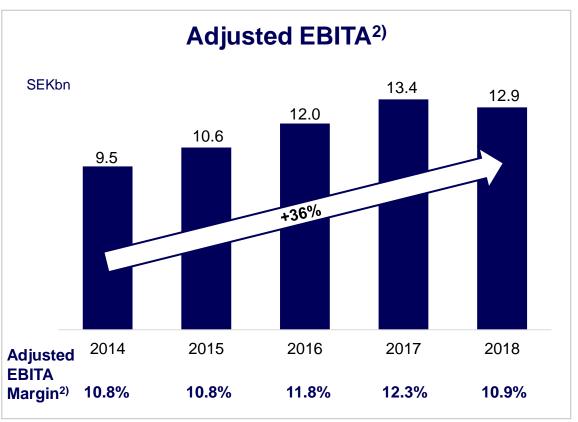
January 1, 2018 – May 20, 2019





# **Increased Sales and Profitability**







<sup>1)</sup> Excluding exchange rate effects, acquisitions and divestments

<sup>2)</sup> Excluding items affecting comparability

# Delivering Sustainable Shareholder Value

Our Strengths

Improving well-being through leading hygiene and health solutions

Leading positions in an attractive and growing market

Strong brands and successful innovations for people and nature

Focus on efficiency improvements and cost savings

Sustainable business with profitable growth and strong cash flow

A high-performing organization with a winning corporate culture



# **Executive Management Team**



Fredrik Rystedt CFO and EVP Head of Group Function Finance



**Magnus Groth** President and CEO



**Anna Sävinger** Åslund SVP, Group Function **Human Resources** 



**Mikael Schmidt** SVP, Group Function Legal Affairs, General Counsel and Secretary of the Board



Joséphine **Edwall-Björklund** SVP, Group Function Communications

GLOBAL UNITS





Tuomas Yrjölä President Global Brand. Innovation and Sustainability



**Robert Sjöström** President Global Operational

Services



Ulrika Kolsrud President Health and Medical Solutions

Investor Day 2019 - The Essity Group



Volker Zöller President **Consumer Goods** 



**Don Lewis** President Professional Hygiene

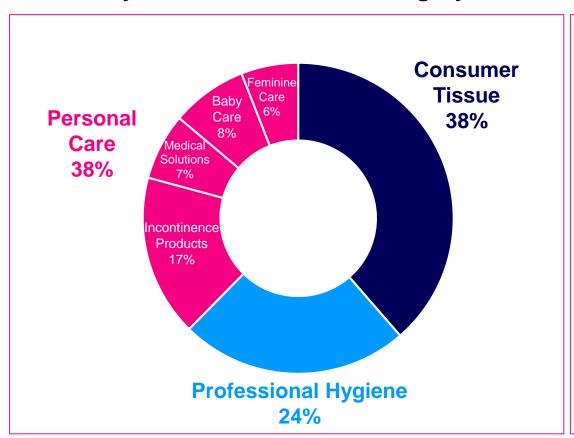


**Pablo Fuentes** President Latin America

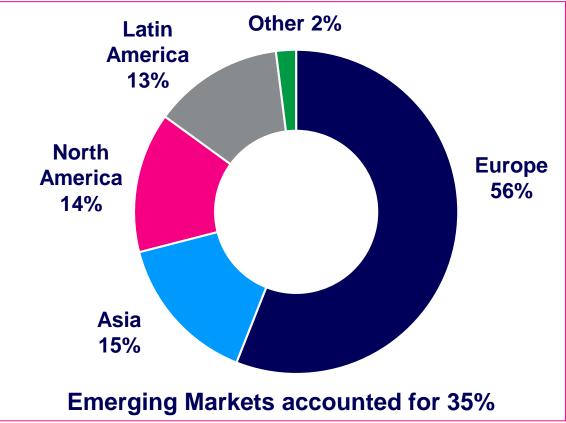
**BUSINESS UNITS** 

## **Net Sales 2018**

#### **By Business Area and Category**



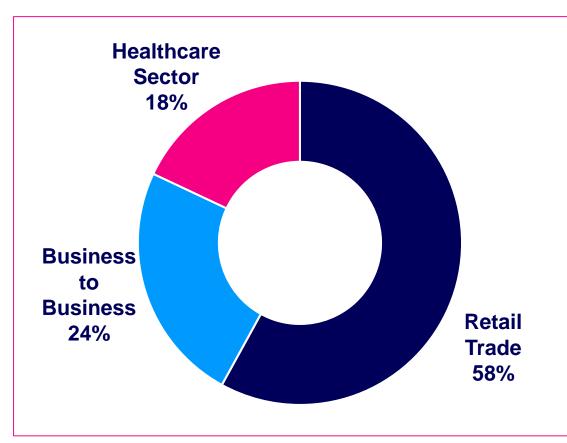
#### By Geography



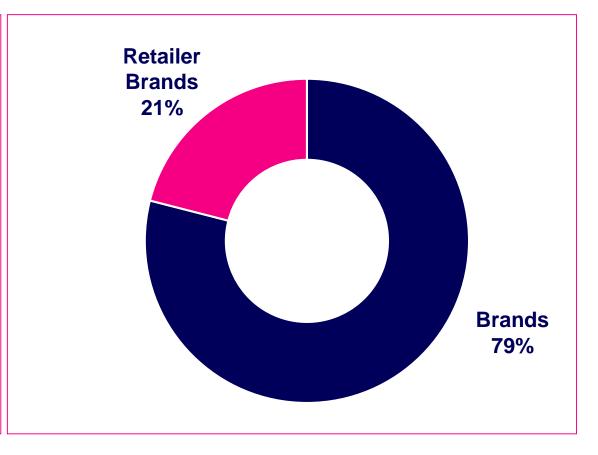


## **Net Sales 2018**

**By Distribution Channel** 



#### **Brands vs Retailer Brands**





## **Favorable Market Trends**

**Growing and Aging Population** 



**Increased Prevalence** of Chronic Conditions



**Digitalization** 

Increased Awareness about Hygiene and Health



**Sustainability in Focus** 



**Evolution of Business Models** 

**Increased Disposable Income** and **Higher Living Standards** 



Increased Access to Healthcare



**The Empowered Consumer** 



## **Consumer Trends**

#### **Consumer in Control**



#### Drivers:

- Increased connectivity
- Demand for transparency
- Digital marketplaces
- Cross-border e-commerce

## **Convenience is Key**



#### Drivers:

- Aging societies
- **Urbanization**
- Shrinking households
- Changing gender roles

## **Deliberate Spending**



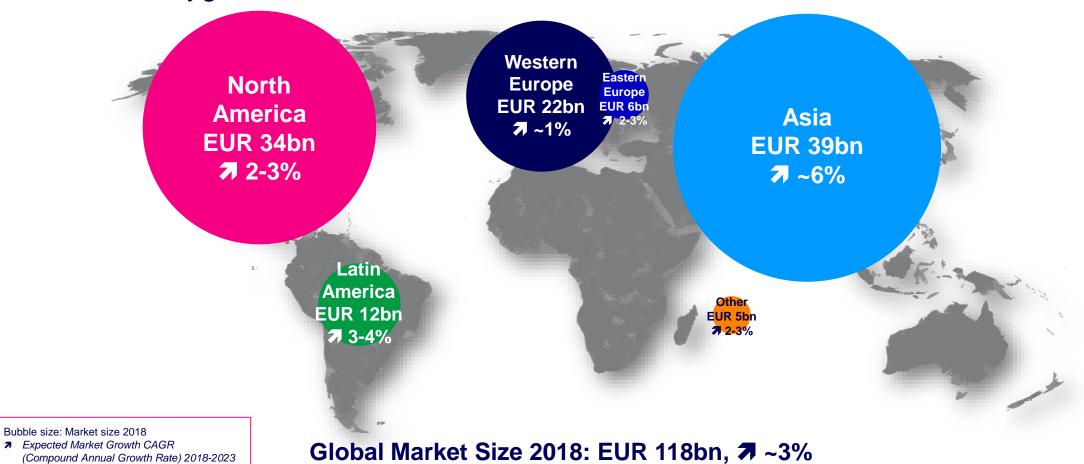
#### **Drivers:**

- Health and sustainability
- Middle class dynamics
- Labor market development
- Demand for transparency



## **Our Market**

Addressable Hygiene and Health Market



Source: The information has been compiled by Essity for presentation purposes based on statistics taken from external market sources such as IRI, Fastmarkets RISI, Price Hanna Consultants, SmartTRAK and National Macro Economics.

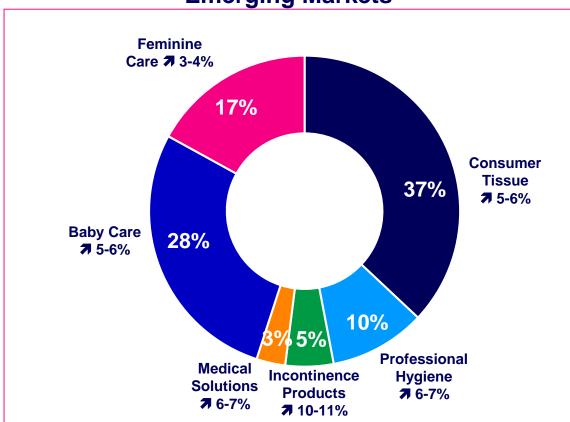


(Compound Annual Growth Rate) 2018-2023

## **Our Market**

## Addressable Hygiene and Health Market

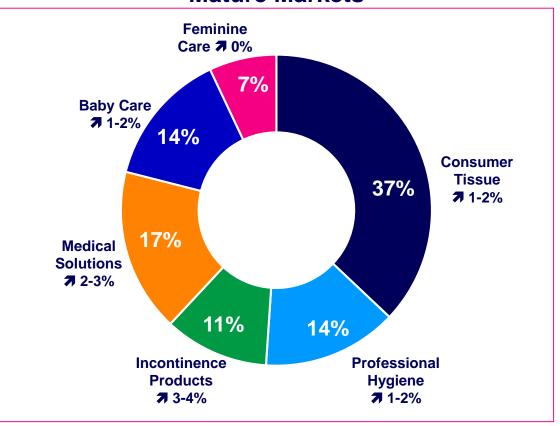
**Emerging Markets** 



#### Market size: EUR 54bn, 7 5-6%

#### **7** Expected Market Growth CAGR (Compound Annual Growth Rate) 2018-2023

#### **Mature Markets**



Market size: EUR 64bn, 7 1-2%



## **Global Market Positions**

**Incontinence Products** 

**TENA**°

**Professional Hygiene** 



**Consumer Tissue** 















**Medical Solutions** 











**Baby Care** 

**Feminine Care** 























Source: The information has been compiled by Essity for presentation purposes based on statistics taken from external market sources such as IRI, Fastmarkets RISI, Price Hanna Consultants, SmartTRAK and National Macro Economics.



# **Leading Market Positions**

#1 or #2 Position in 90 Countries For One Category Or More

	Global	Europe	North America	Latin- America	Asia
Incontinence Products	1	1	4	1	3
Professional Hygiene	1	1	2	4	3
Consumer Tissue	2	1		3	
Medical Solutions	4	1	12	1	2
Baby Care	5	2	-	6	6
Feminine Care	6	3	-	1	10

Source: The information has been compiled by Essity for presentation purposes based on statistics taken from external market sources such as IRI, Fastmarkets RISI, Price Hanna Consultants, SmartTRAK and National Macro Economics.



# **Strong Brands and Market Positions**

#1 or #2 Position in 90 Countries



Essity has position #1 or #2 in ~90% of our branded sales



Essity's market share has improved in more than 50% of its market positions in the past 3 years

Investor Day 2019 - The Essity Group



Essity has a market share of 30% or above in 40% of its market positions





## Successful and Efficient Innovation Process

#### Leveraging Scale and Knowledge

- Our customer and consumer knowledge and insights enable us to launch leading and competitive innovations
- Innovations with global reach
- 59% of Essity's innovations yielded a social and/or environmental improvement
- Global innovation hubs in China, France, Germany, Mexico, Sweden and USA
- R&D was 1.1% of 2018 net sales
- Essity one out of 88 "High-Leverage Innovators" in PWC Global Innovation 1000 study 2018







# **Innovate Bigger Brands**

















# **Accelerating Digital Transformation**

#### **E-commerce**

5%

of Group Net Sales 2018

+21%

Organic Sales Growth 2018

>30%

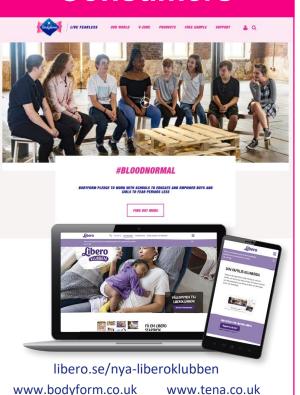
of Vinda's 2018 net sales in China

## **Digital Products**



**TENA Identifi®** TENA SmartCare® Tork EasyCube® **Collaboration with Microsoft** on Internet of Things

## **Customers and** Consumers



#### Robotics, Automation, **Analytics**



**Increases efficiency** and improves quality in all parts of the business



# **Cost Savings**

SEK 2.6bn in Cost Savings 2017 – Q1 2019

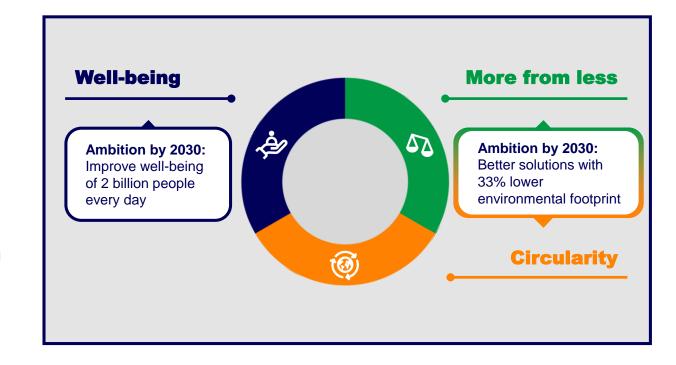
- Tissue Roadmap
- Material Rationalization
- Operational Efficiency Improvements
- Sourcing Savings
- Group-wide Cost-savings Program





## **Sustainable Value Creation**

- New targets for reduction of greenhouse gas emission approved by Science Based Targets initiative
- Joined the Ellen MacArthur Foundation's New Plastic Economy global commitment, "A line in the sand"
- ~2.5 million people educated in hygiene and health in 2018
- Industry leader in Dow Jones Sustainability index















# **Sustainability Targets**

What is Measured Gets Done





# We Integrate Sustainability into Brand **Building and Innovation**



An integrated offering that consists of innovative products, best-practice care routines, tools, training and expert support

- · -61% leakage
- 83% better suited product choices



Sans Tube is a unique toilet paper with no tube and twice the paper, delivering high quality paper with lower environmental footprint and less waste

- At least -13% carbon footprint from transportation\*
- -40% waste\*

\*Results from Life Cycle Assessment conducted by Essity comparing toilet paper rolls on the French and the



- hand towels. We help your business go circular by closing the loop
- By recycling we can lower the carbon footprint by 40%\*
- The buildings involved generate about -20%\*\* less waste

Based on a Life Cycle Assessment (LCA) for Europe, where the avoided processes have been taken into account, conducted by Essity and verified by IVL, Swedish Environmental Research Institute Ltd, 2017

Based on results from Tork PaperCircle<sup>TM</sup> pilot customers in Germany and The Netherlands



# A Winning Corporate Culture

Sweden's Most Attractive Employer 2019

We are committed to delivering superior results.





We care for our customers, consumers, the environment and each other.

**Beliefs** 

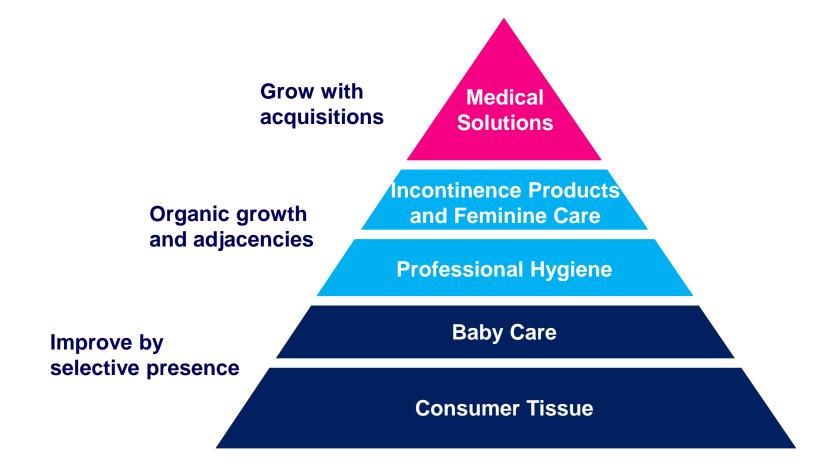
We have the courage to take the lead.





We collaborate across teams, functions and businesses.

# **Portfolio Strategy**

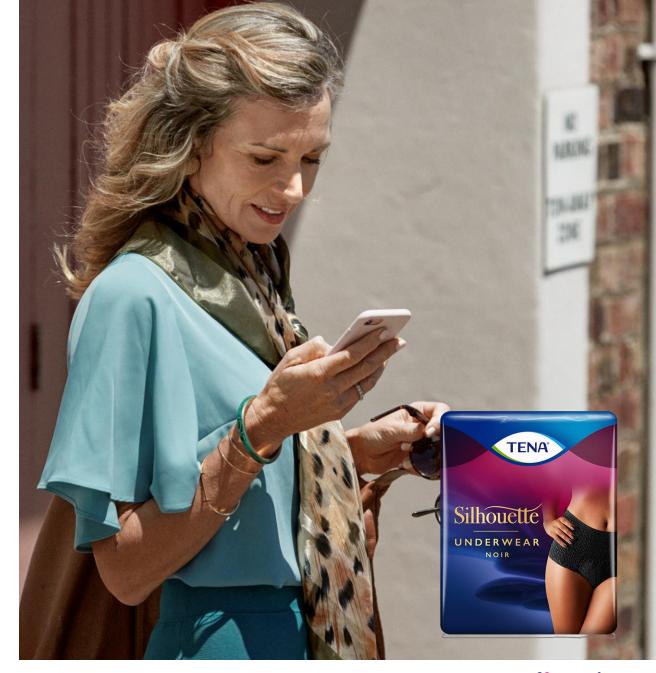




## **Personal Care**

#### **Profitable Growth**

- Medical Solutions, a growth platform with acquisition opportunities
- Grow organically in Feminine Care, Incontinence Products and Medical Solutions
- Improve underperforming market positions mainly in Baby Care
- Continue to upgrade production platforms





## **Consumer Tissue**

### Margin Expansion

- Innovate to increase share of premium branded sales
- Growth in high margin products
- Tissue Roadmap to achieve the lowest cost position with best quality
- Sustainable and cost-competitive fiber sourcing





## **Professional Hygiene**

## **Global Shaper**

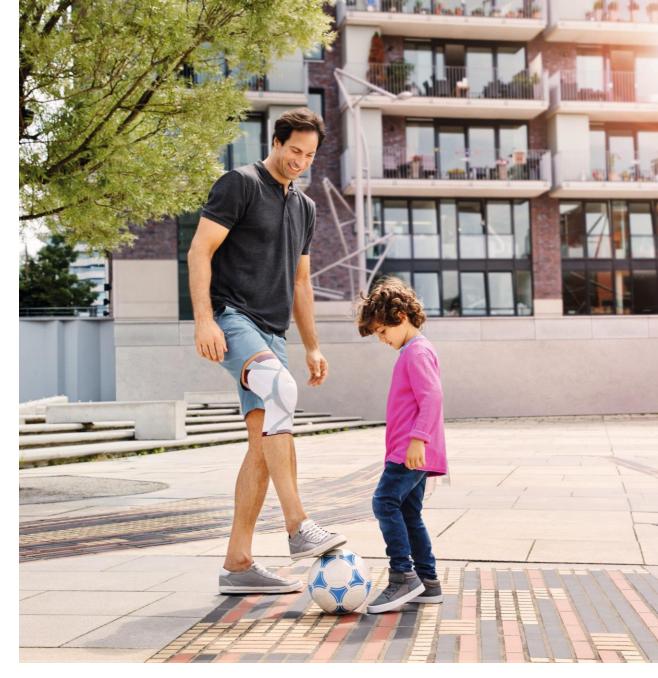
- Growth with focus on solutions and strategic products
- Adjacent category expansion organic or by acquisition
- Further strengthen the North American business
- Grow emerging markets presence
- Tissue Roadmap to achieve the lowest cost position with best quality





# **Top Priorities 2019**

- Innovations for people and nature strengthening our brands
- Price increases, efficiency improvements and cost savings
- Grow categories with high margins
- Capitalize on digitalization opportunities





# Fredrik Rystedt

**CFO** and Executive Vice President









### **Financial Targets** and Policies

**Annual Organic Sales Growth** 

>3%

**Adjusted Return on Capital Employed** 

>15%

**Capital Structure Policy** 

**Maintain** solid investment grade rating

**Dividend Policy** 

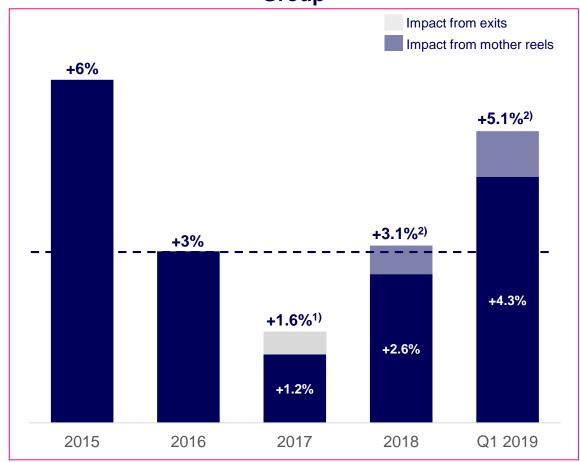
Long-term stable and rising dividends



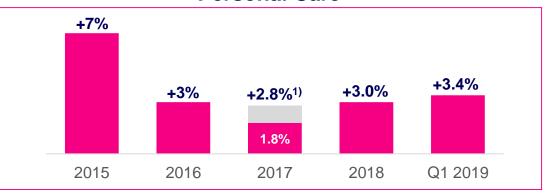


### **Financial Performance**

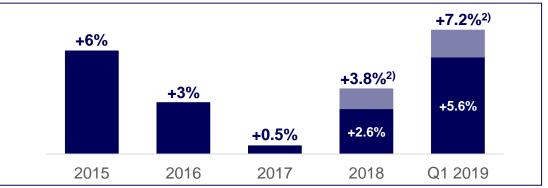
Group Target: Annual Organic Sales Growth >3%
Group



#### **Personal Care**



#### **Consumer Tissue**



### **Professional Hygiene**

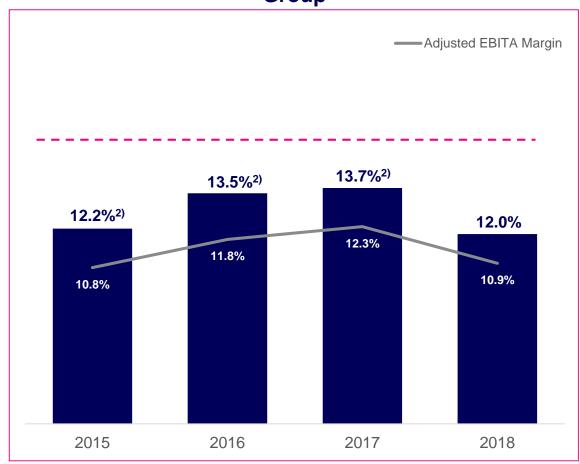




<sup>1)</sup> Excluding impact from exits 2) Excluding lower sales of mother reels May 23, 2019

### **Financial Performance**

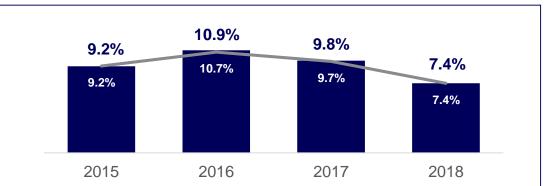
Group Target: Adjusted ROCE<sup>1)</sup> >15% Group



#### **Personal Care**



#### **Consumer Tissue**



### **Professional Hygiene**





<sup>1)</sup> Return on capital employed excluding items affecting comparability 2) Adjusted for BSN medical and Wausau acquisitions

### **Financial Performance**

### Year on Year EBITA Impact

#### **Volume**



#### Price/Mix



**Cost Savings** 



**Raw Material and Energy Costs** 

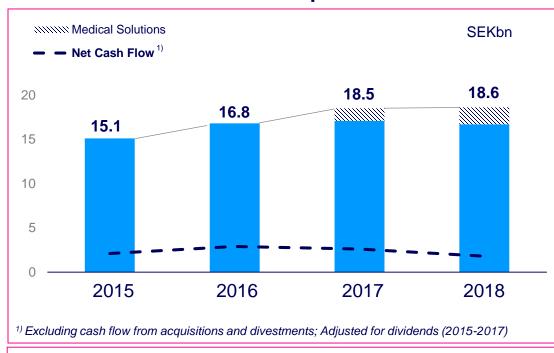




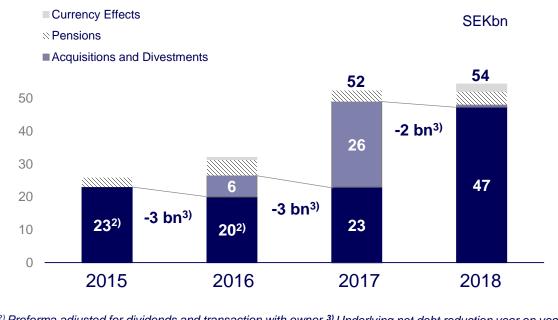


### **Cash Flow and Net Debt**

#### **Cash Surplus**



#### **Net Debt**



<sup>2)</sup> Proforma adjusted for dividends and transaction with owner <sup>3)</sup> Underlying net debt reduction year on year

	<u>2018</u>
Net Debt/Adj. EBITDA	2.96
Net Debt/Equity	0.99
FFO/Net Debt	27%

Moodys S&P

Long-term Rating Baa1 BBB+

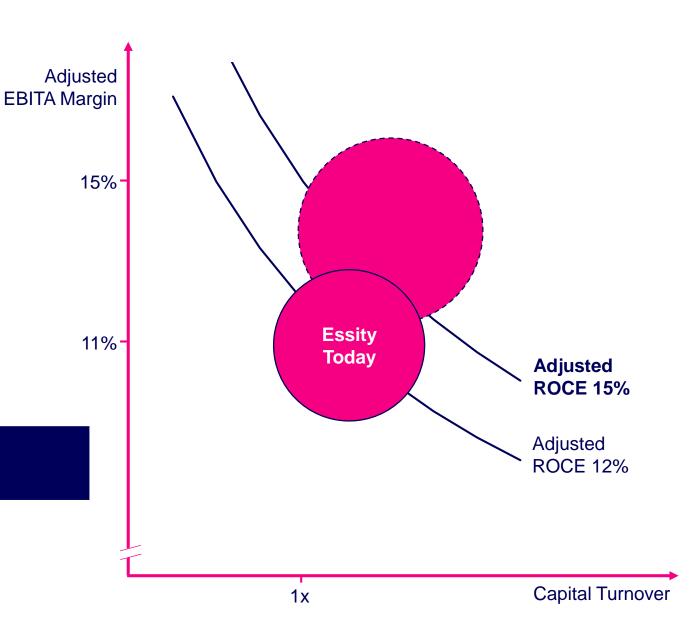
# **Reaching Our Financial Targets**

**Enhancing Value Creation** 

**Profitable Growth** 

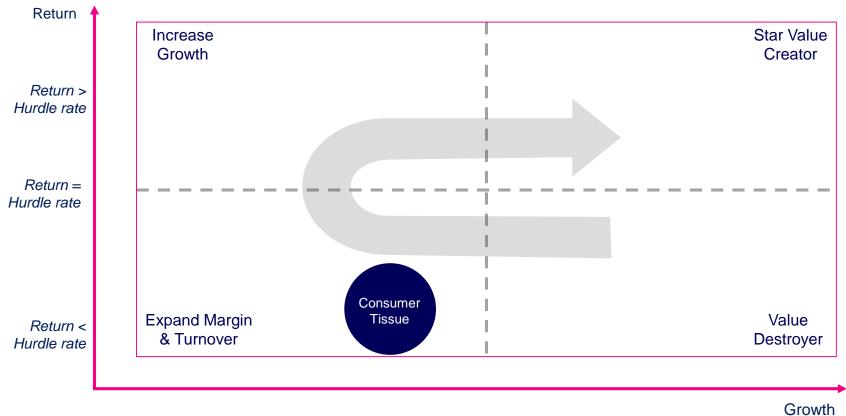
**Margin Improvements** 

**Capital Efficiency** 



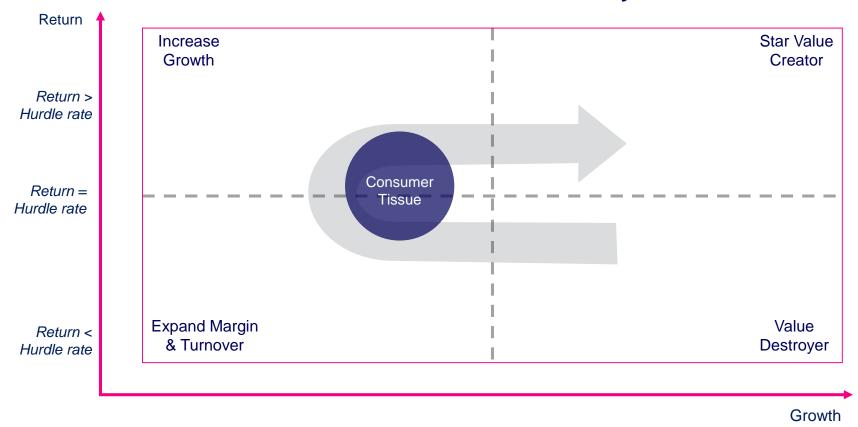


**ILLUSTRATIVE** 





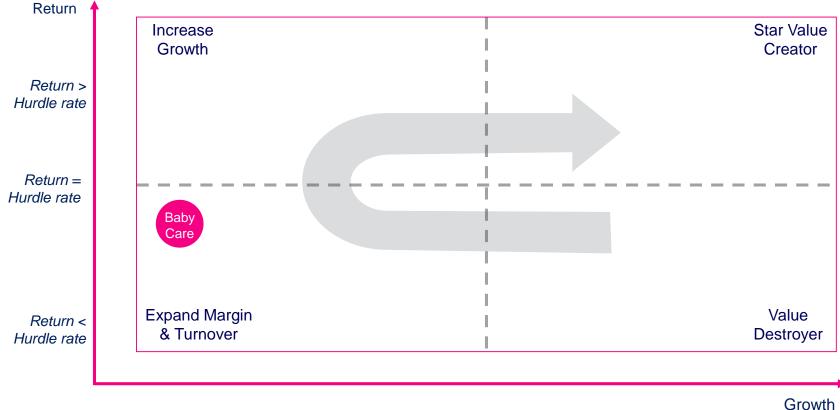
**ILLUSTRATIVE** 





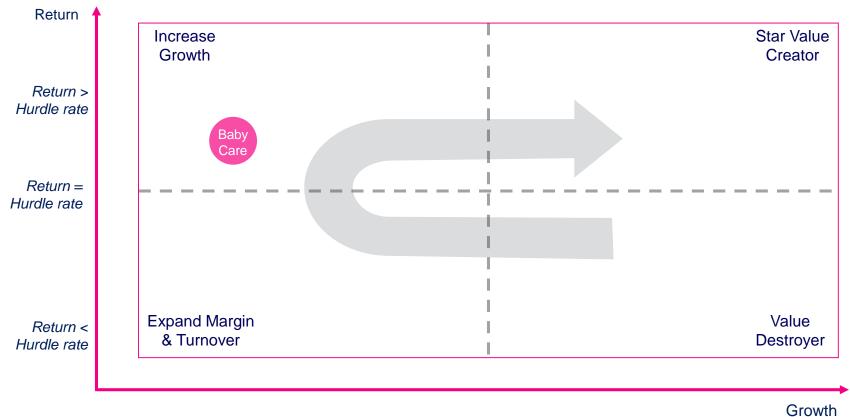
**ILLUSTRATIVE** 

### **The Value Creation Journey**



essity

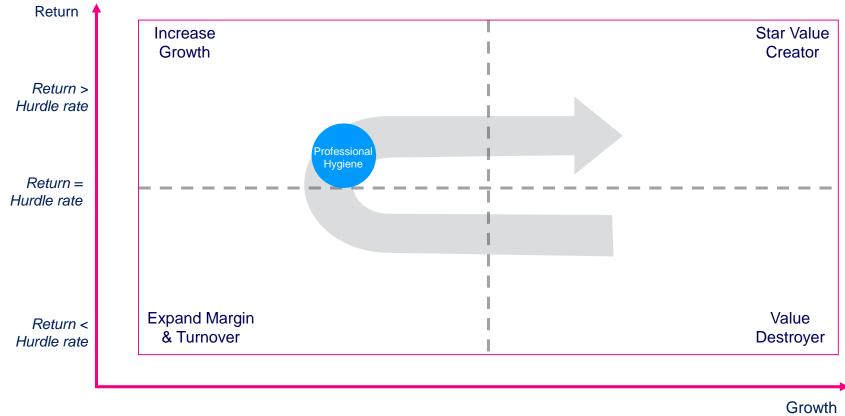
**ILLUSTRATIVE** 





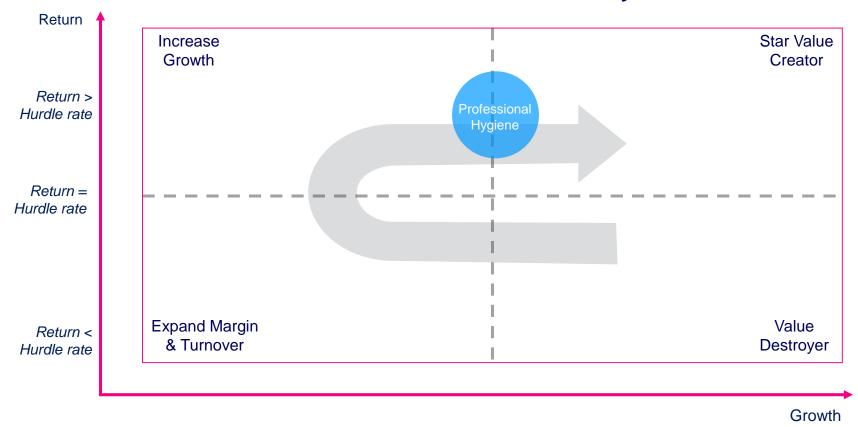
**ILLUSTRATIVE** 

### **The Value Creation Journey**



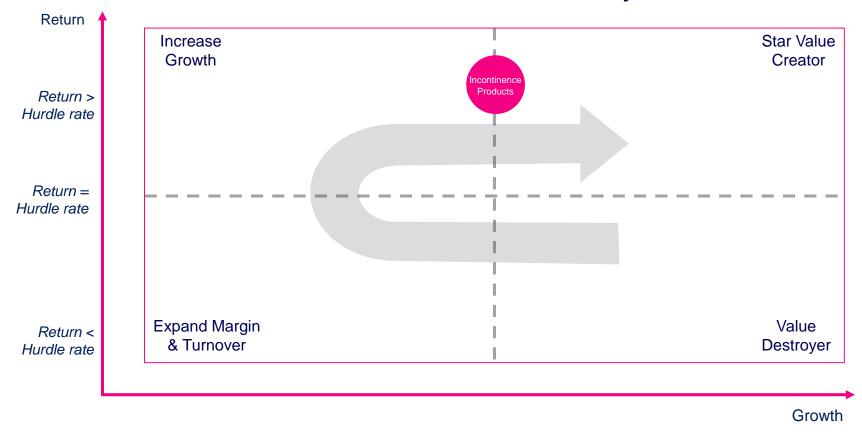
essity

**ILLUSTRATIVE** 



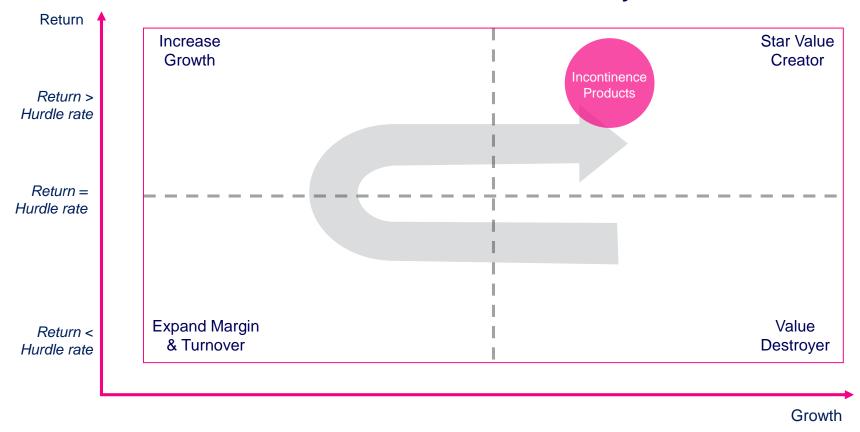


**ILLUSTRATIVE** 



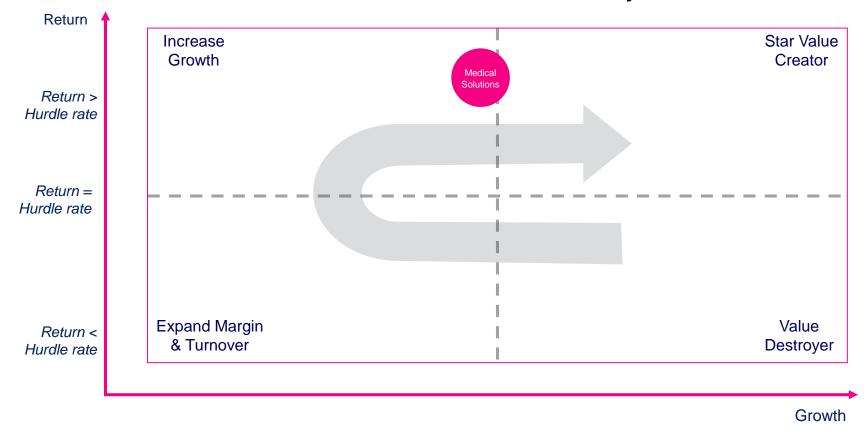


**ILLUSTRATIVE** 



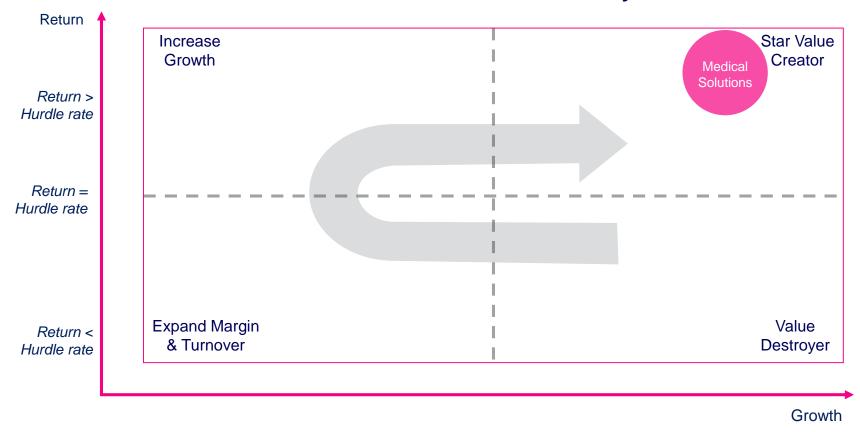


**ILLUSTRATIVE** 





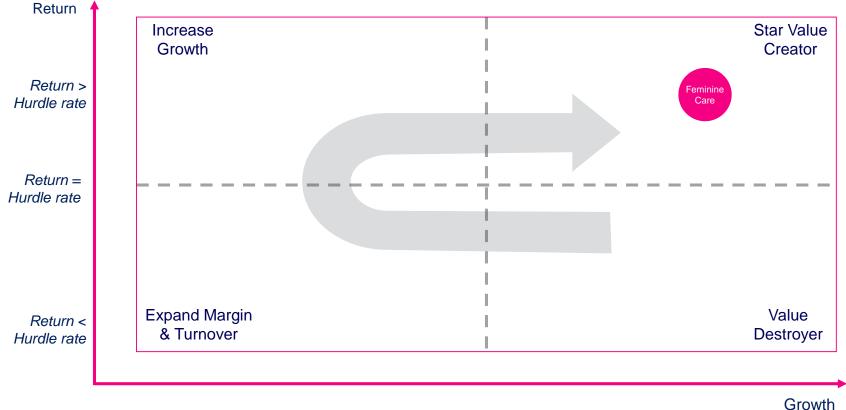
**ILLUSTRATIVE** 





**ILLUSTRATIVE** 

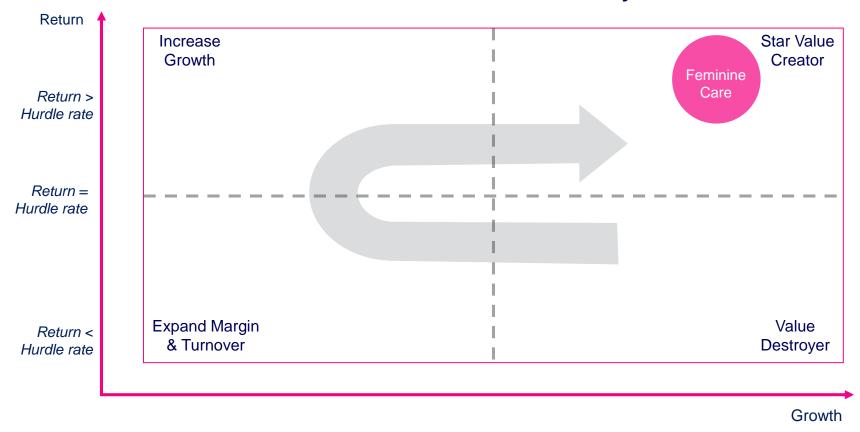
### **The Value Creation Journey**



essity

**ILLUSTRATIVE** 

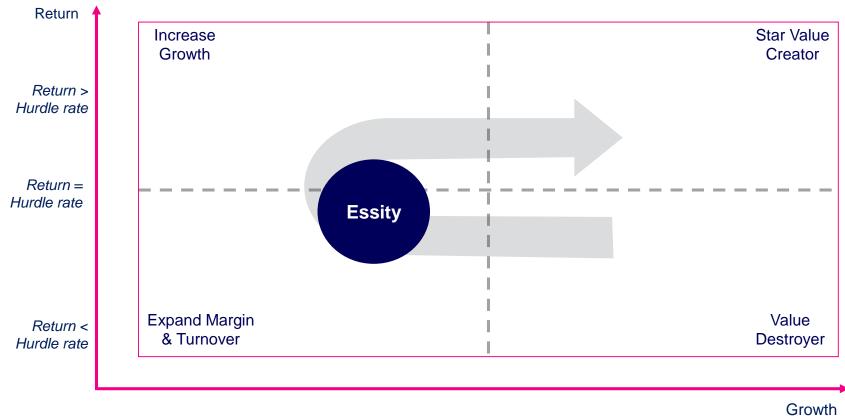
### **The Value Creation Journey**





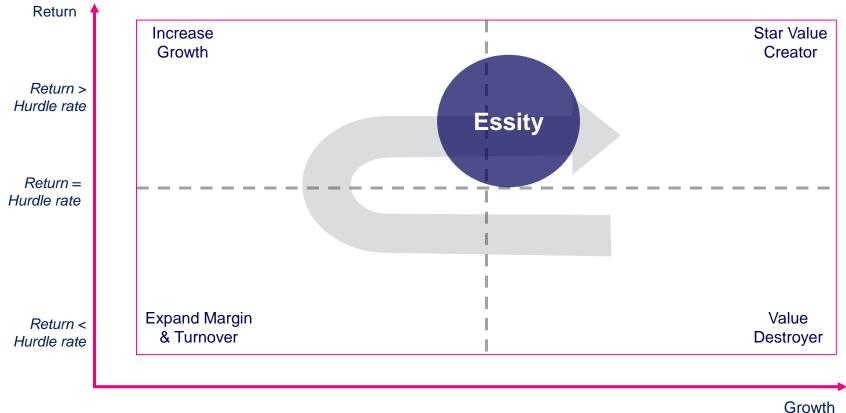
May 23, 2019

**ILLUSTRATIVE** 





**ILLUSTRATIVE** 





# The Financial Role of Our Categories

Incontinence Products	Medical Solutions	Baby Care	Feminine Care	Consumer Tissue	Professional Hygiene
Silhouette underwear noir	O O O O O O O O O O O O O O O O O O O	dibero 5 touch	NEW Discreet Tampons 16 Normal	Zewa Pedia Regio Naur Detait	
<ul><li>High Margin</li><li>Low Operating Capital</li><li>High Operating ROCE</li></ul>	<ul><li>High Margin</li><li>Low Operating Capital</li><li>High Operating ROCE</li></ul>	<ul><li>Medium Margin</li><li>Medium Operating Capital</li><li>Good Operating ROCE</li></ul>	<ul><li>High Margin</li><li>Low Operating Capital</li><li>High Operating ROCE</li></ul>	<ul><li>Medium Margin</li><li>High Operating Capital</li><li>Good Operating ROCE</li></ul>	<ul><li>Good Margin</li><li>Medium Operating Capita</li><li>High Operating ROCE</li></ul>
Growth Focus	Growth Focus	Grow with Market	Growth Focus	Grow with Market	Growth Focus
Value Creator	Value Creator	Cash Generator	Value Creator	Cash Generator	Value Creator



STRONG SYNERGIES BETWEEN CATEGORIES

### **Reaching Our Financial Targets**

### **Enhancing Value Creation**



- Innovation
- Growth in high return businesses
- Emerging markets
- Online and Digital
- Acquisitions
- Sustainability

### **Margin Improvements**



- Innovation and brands
- Price management
- Value chain optimization
- Tissue Roadmap
- Cure or Kill 2.0
- Cost culture and cost control
- Digitalization

### **Capital Efficiency**



- Lean working capital
- CAPEX efficiency and return
- Asset allocation



Cure or Kill - Improving Underperforming Market Positions

#### Cure or Kill 1.0

#### Cure or Kill 2.0

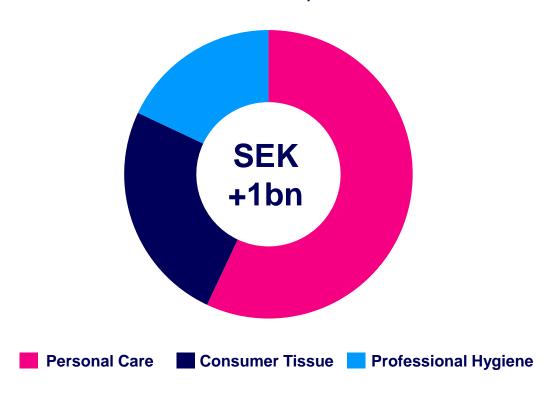
~10% of total sales

- ~10% of total sales
- ~90% improved market positions
- ~10% exits

#### **Actions**

- Price increases
- Mix improvement
- Supply chain efficiencies
- Cut costs
- Exit if profitability cannot be achieved in a reasonable time frame

### **Adjusted EBITA Improvement by Business Area Cure or Kill Markets**, 2016 – 2018





**ILLUSTRATIVE** 

Cure or Kill - Improving Underperforming Market Positions

### **Examples** Return Star Value Increase Growth Creator Return > Hurdle rate Return = Hurdle rate **Baby** Care Margin Value Return < & Turnover Destroyer Hurdle rate Growth

**ILLUSTRATIVE** 

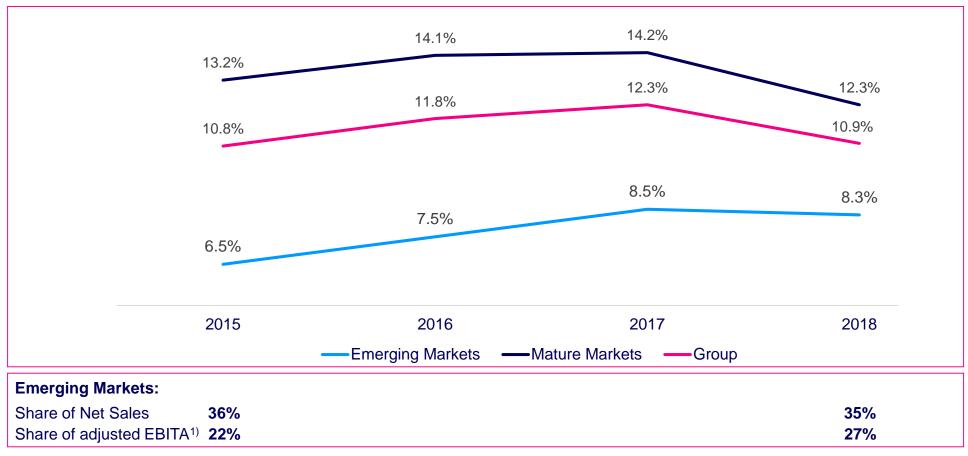
Cure or Kill - Improving Underperforming Market Positions

### **Examples** Return Star Value Increase Creator Growth Return > **Baby** Hurdle rate Care Return = Hurdle rate **Cure or Kill** Expand Margin Value **Candidates** Return < Destroyer Hurdle rate Growth



### **Mature and Emerging Markets**

Adjusted EBITA Margin<sup>1)</sup> Development



<sup>1)</sup> Excluding items affecting comparability



Cost Consciousness Remains Key

**COGS Savings** 



**Cost Savings Program** 



**Travel Expenses** 

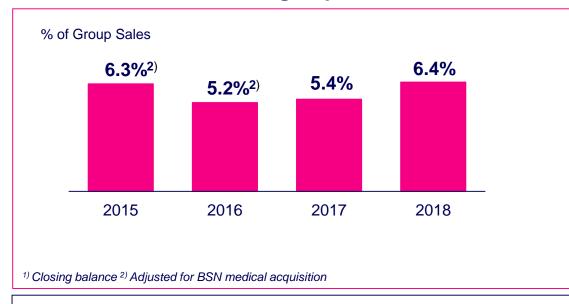




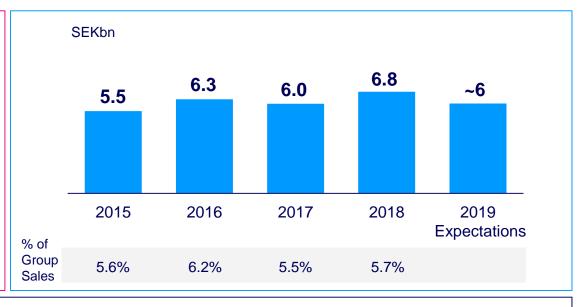


# **Capital Efficiency**

### Working Capital<sup>1)</sup>



#### **CAPEX**

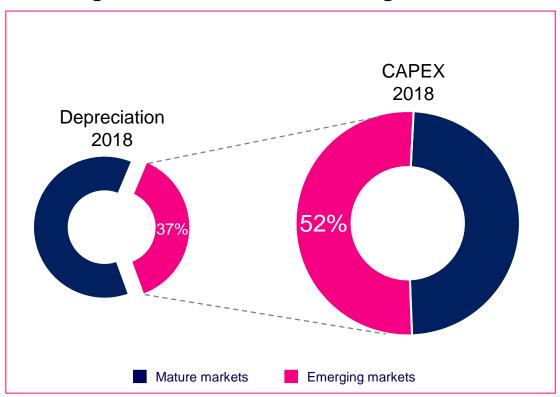


- Invest more in capital light businesses
- More focus on working capital
- Rigid capital allocation process and follow up

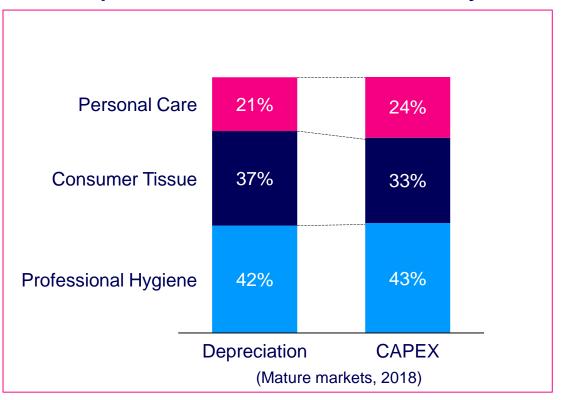


# **Capital Allocation**

#### **Targeted Investments to Fuel Higher Growth**



### **Optimal Allocation to Drive Profitability**

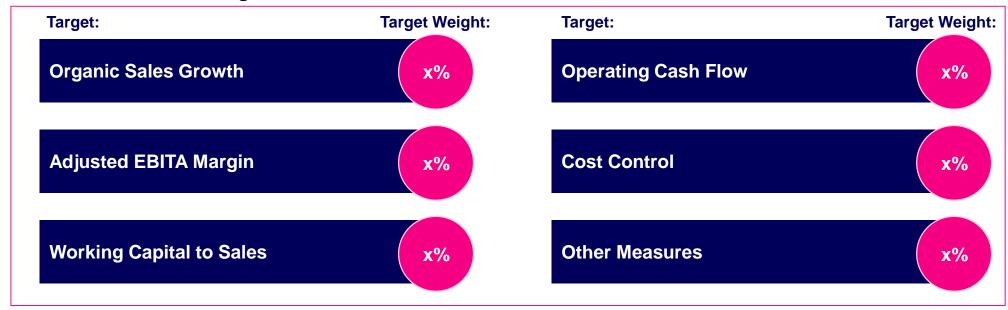




### **Robust Steering Mechanism**

Incentive Programs Designed to Deliver on Targets and Enhance Shareholder Value

#### **Short-term Incentive Program**



#### **Long-term Incentive Program**

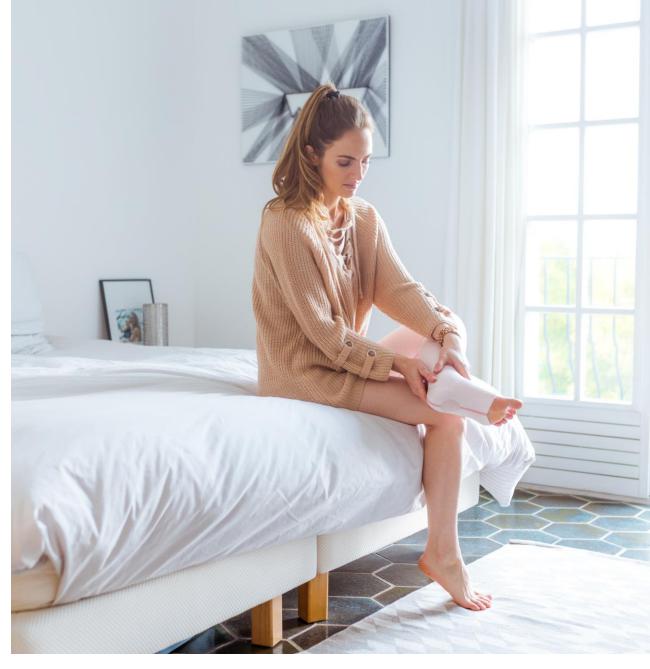
**Total Shareholder Return compared to MSCI Household Products** vears



### **Key Takeaways**

Taking the Lead in Pursuit of Value Creation

- Strong commitment to delivering superior results and sustaining financial strength
- Clear strategic direction to reach financial targets
- Relentless efforts to drive profitable growth, margin improvements and capital efficiency





# Robert Sjöström

President, Global Operational Services









### **Global Operational Services**

**Key Facts** 



### **Mission**

We deliver sustainable business value to Essity and our customers by driving group wide operational efficiencies through end-to-end services and solutions



Approximately

2,000

**Employees** 



Present in

44 countries



#### Main sites

Gothenburg Ismaning Mannheim

Dunstable Kunheim Neenah



Invoices per year 4,000,000

18,500

Skype Users

Managing Working **Capital** 





**Transport** 9,000 **Deliveries** per day



Demand planning orders per year

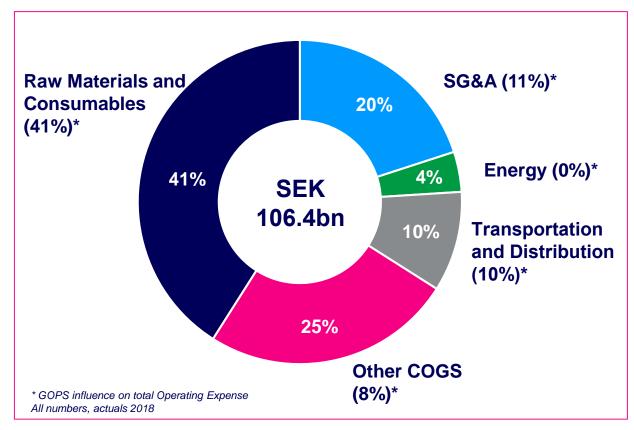


### **Global Operational Services**

Managing Approximately 70% of Essity's Operating Expenses 2018

- Driving group wide operational efficiencies through end-to-end services and solutions enables Essity to respond better to the current market situation and future stakeholder demands
- Main functional areas
  - Global Sourcing
  - Global Supply Chain
  - Global Business Services
  - Global IT and Digital Transformation Journey

### **Essity's Operating Expenses 2018**





# Trends Impacting Global Operational Services



### **Supply Chain**

- Logistics costs
- Labor supply
- Intelligent machines
- Virtual digitalization
- Focus CO₂ reduction



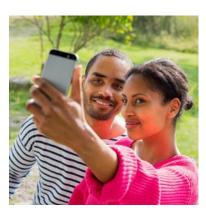
### Sourcing

- Consolidation
- Commodity and energy prices
- Sustainability
- Digitalization
- Political risk, climate change



#### **Business Services**

- Automation, robotics, digital, Al
- Shared services
- End-to-end process
- Reshaping workplaces
- Shifting work patterns



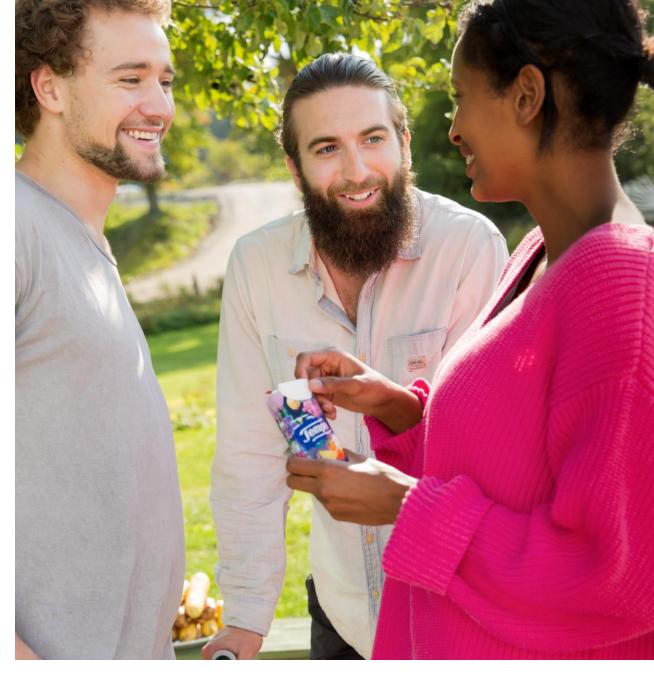
### **Digitalization**

- Connectivity
- Importance of data
- Advanced Analytics
- Machine learning/Al
- Ethics and Data Privacy
- Increased cybercrime



### **Priorities**

- Meet customer expectations with the right quality of service
- Continuously optimize cost and working capital
- Support profitable growth with scalable solutions
- Drive the digital business transformation





### Global Business Services 2.0 Program

#### **Main Achievements**

- Efficiency increase: Between 2012-2018, 220 Full Time Equivalent (FTE) reduced as well as incorporating acquisitions
- **Robot Process Automation** (RPA) generated an efficiency equal to approximately 30 FTE
- **Organizational:** Change to Global service lines instead of regional

### **Going Forward**

- Digital Operational Platform: 100 processes automated (RPA), Virtual assistants
- **Process analytics** for End-to-End
- **Data mining** for customer payment
- Site consolidation
- Establish global service desks

#### **Value Creation Across Essity**



### **Supply Chain Development Program**

#### **Main Achievements**

#### **Logistics Upgrade Program in Europe 2015-2018**

- Warehousing Excellence
- Harmonization of organizational blue prints and Sales and Operational Planning (S&OP)
- Selective Automation of Warehousing

#### **Going Forward**

#### **Global Supply Chain Transformation 2019-2021**

- Continental SMART HUBs
- Source-Plan-Settle
- Global statistical, machine learning forecasting with advanced analytics
- Digital autonomous capacity planning
- Segmented warehousing and distribution strategy

#### **Value Creation Across Essity**



### **Demand Planning: Facts and Figures**

33 **COUNTRIES** 

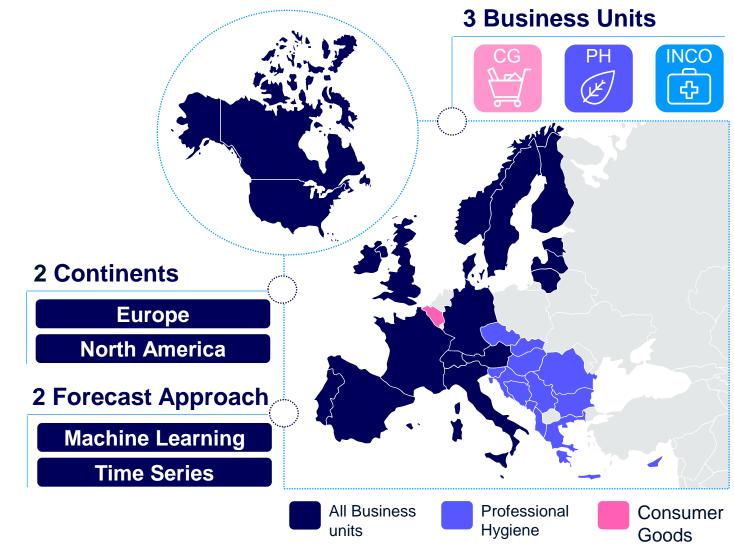
**CATEGORIES** 

**VOLUME IN** STATS (EU+US)

**WEEKLY ORDERS PROCESSED** 

**WEEKLY ITEMS FORECASTED** 

**ALGORITHMS USED** 





### **Demand Planning in a Nutshell**

WHAT: Centralized statistical forecast delivery for all Business Units Categories and align process and KPIs

**WHY**: Improved forecast accuracy with increased efficiency and effectiveness

#### From



Different process across regions and BUs



16 weeks moving average forecast



Manual promotion forecast



High manual effort for full portfolio enrichment



**Custom Demand Planning process** 

#### To



Multi-country standard process



Dynamic statistical forecast



Machine learning promotion forecast



Enrichment by exception



Demand Planning industry best practices



### **Global Sourcing Program**

#### **Main Achievements**

- **Total sourcing savings 2016-2018 approx. EUR 185m**
- Virgin fiber program
- Flexibility programs Fluff pulp and SAP flexibility programs delivered approx. EUR 45m savings 2016-2018
- **Chemical technical surveys** 50% cost reduction for North America
- Sustainable sourcing +350 tons of linear low-density polyethylene removed
- Source to pay optimization program

#### **Going Forward**

- Fiber optimization and forestry compliance
- **Indirect sourcing program**
- Continue with flexibility programs
- Chemical optimization
- System/process optimization Digital Transformation



## **Digital Transformation Strategy**

Launched 2014

#### **Digital Focus**

Essity will drive profitable growth through increase sales and internal efficiencies by maximizing the digital opportunities in selected areas

Customer and **Consumer Experience**  **Digital Enabled Products** 

**Operational Processes** 

**Digital Capabilities** 



## Planned Activities Across Essity in 2019

#### **Customers and Consumers**

- Libero chatbot
- Voice interactions with consumers
- Next generation web shops
- Single customer interface for TENA and medical
- Capability improvements across brand sites
- Digital performance management

#### **Digital Enabled Products**

- Changing the industry via "Data Driven Cleaning"
- Launch next generation of B2B & B2C smart incontinence solutions
- Embed full end-to-end operations model



#### **Operational Processes**

- Robot Process Automation (RPA)
- Virtual Assistant expansion
- HR portal (Workday)
- Transportation hub in production
- "Smart Factory" show cases

#### **Capabilities**

- Strategic Workforce Planning for **Digital Transformation**
- Digital Workplace
- Cognitive: Al Innovation of Sweden
- Advanced Analytics into production
- Opportunity mapping for pilots with startups and new technologies



### **Digital Transformation Journey**

Lessons Learnt From Our Journey So Far That Impacts Our Ways Of Working

**Smaller Pick** systems business led initiatives to trial and learn **Maximize Trial and Adopt** Partnerships and eco **Adding** the value of the right **Entrepreneurial** value activities for new at speed business models **Technology** a few platforms Few bigger programs for rapid, enterprise at the right wide shifts time

Support the individual – continuous learning



# **Key Takeaways**

- Enhancing value creation across entire Essity
- Driving efficiencies through end-to-end
- Delivering savings
- Driving the digital business transformation
- A lot of opportunities





# **Donato Giorgio**

President, Global Manufacturing



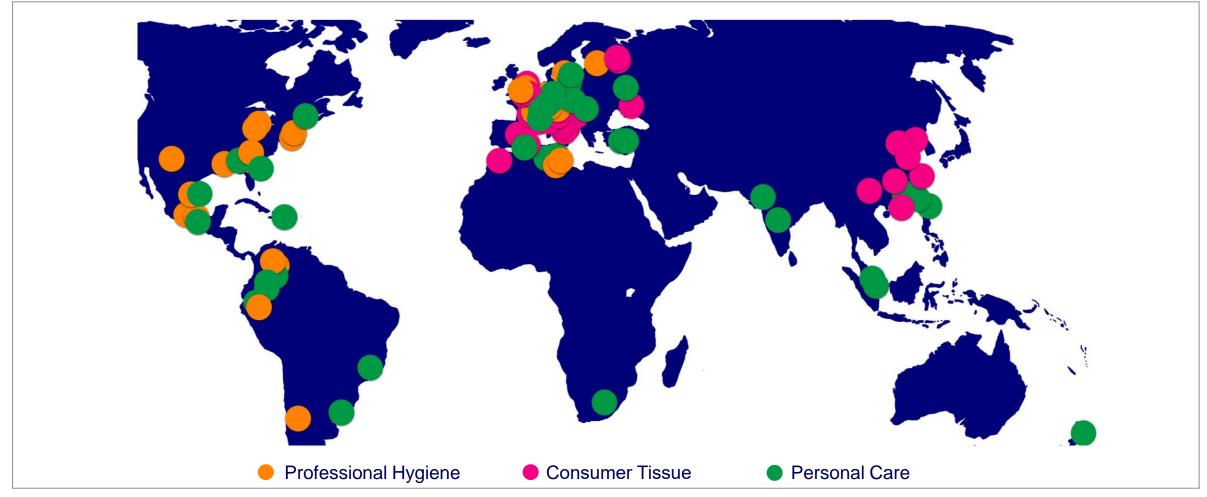






## **Our Manufacturing Footprint**

90 Production Sites



# **Top Priorities**

- Health, Safety & Environment
- COGS optimization
- Quality and Service
- Innovation
- Tissue Roadmap
- Digitalization





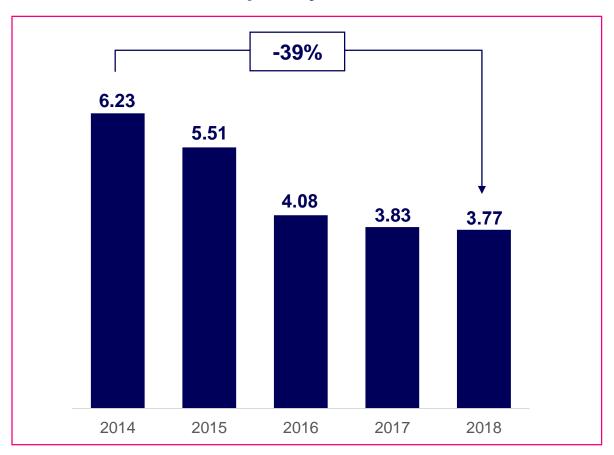
### **Health and Safety**

#### **Our Highest Priority**

- Our aim is a risk free workplace
- Target 2014-2020: Accident Frequency Rate -50%
- Nothing we do is worth getting hurt for
- Everyone is a Safety Leader
  - "My safety and my co-workers" safety is my responsibility"



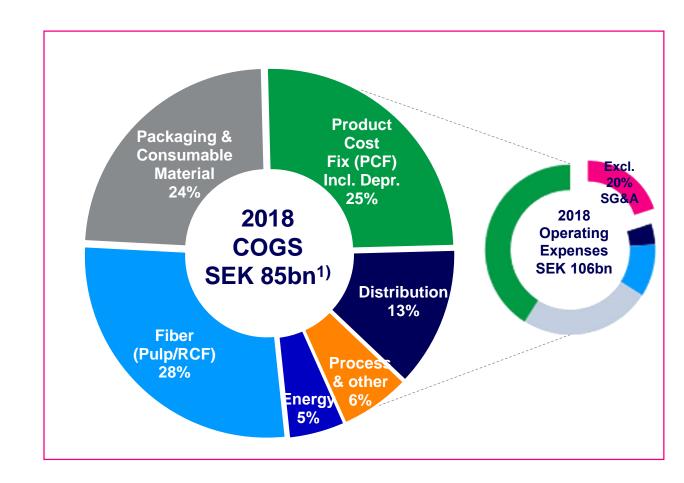
#### **Accident Frequency Rate 2014-2018**





### **COGS Optimization In All Areas**

- State of the art manufacturing performance
- Optimize raw material cost in use
- **Environmental footprint**
- Energy, water & CO<sub>2</sub>
- Customer proximity





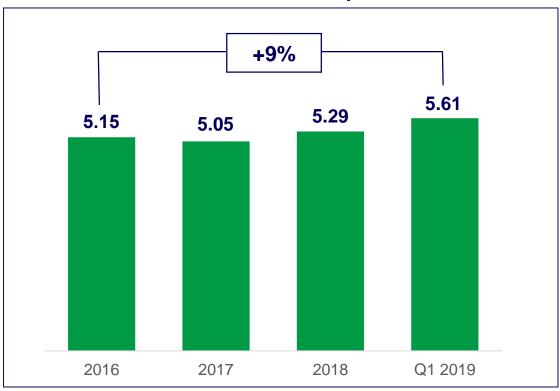
<sup>1)</sup> Total Cost of Goods Sold 2018

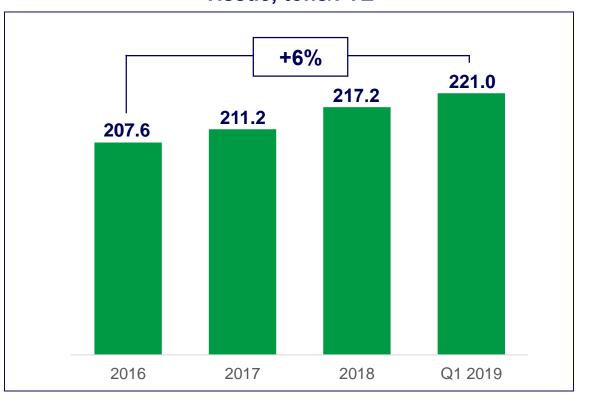
### **Productivity**

#### Volume/FTE

### Tissue, tons/FTE







Investor Day 2019 - Global Manufacturing

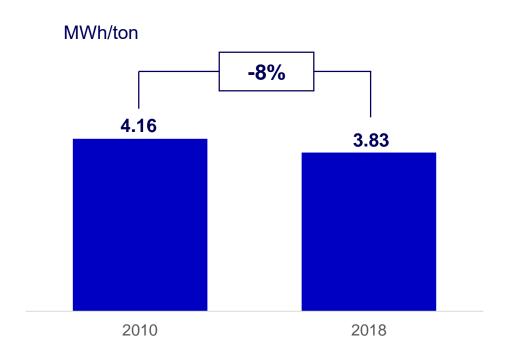
**PCF 25%** 

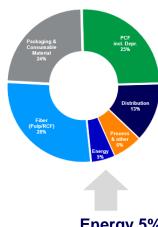
<sup>1)</sup> Excluding Medical Solutions

# **Energy Consumption**

#### **Tissue**

#### **Energy Savings 2010-2018:** ~1 TWh equal to EUR ~40m





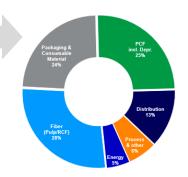
**Energy 5%** 





**Packaging** and Consumable Material 24%

### **Reduction of Plastic Packaging**



**Use Of Stretchfilm** 2016 – 2018:

-13%



-640 tons

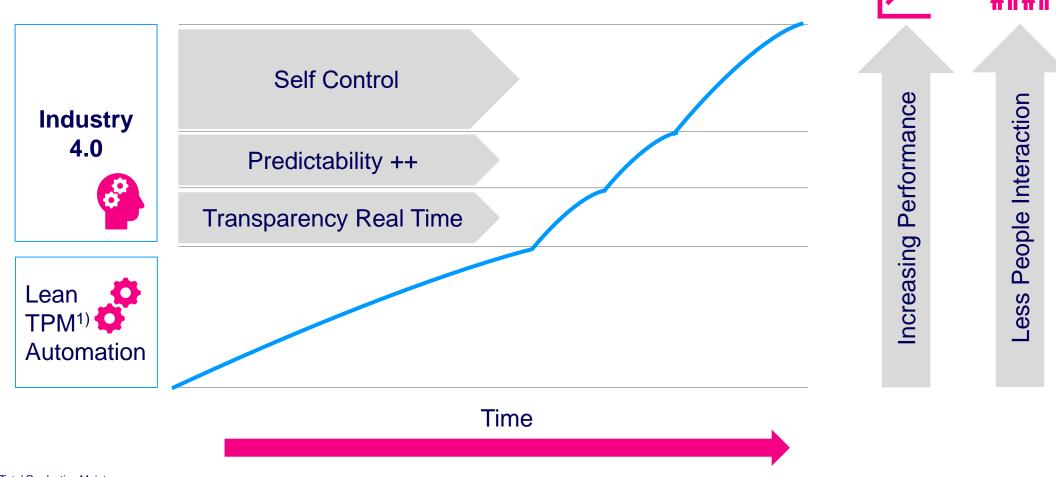
**Saving 2016–2018** EUR 1m





## **Digitalization**

Industry 4.0 - Enabling Performance Improvements





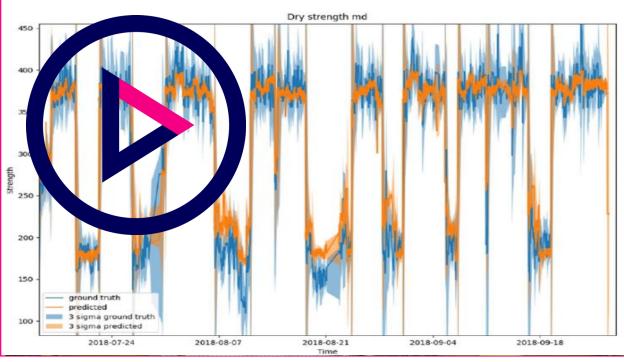
### **Digitalization in Tissue**

Example: Machine Learning to Predict Paper Quality Parameters

**BEFORE AFTER** 

- Manual process checking the paper quality measurements (thickness, strength, etc.)
- Time consuming and error prone compared to digital solution

- Using algorithms to predict parameters and increase the sampling rate
- Production gains





### Digitalization in Personal Care

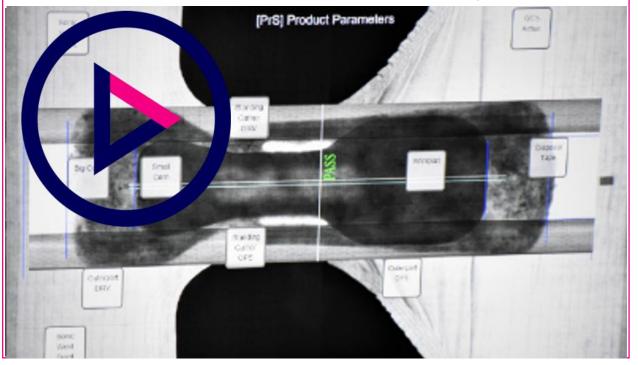
Example: Vision Systems Eliminating Manual Quality Checks

#### **BEFORE AFTER**

- Manual check of a sample product every 20 minutes (1 out of thousands)
- Takes about 20 hours/week for the crew



- Each individual product (100%) is checked on 150 parameters
- Cost of poor quality is reduced significantly

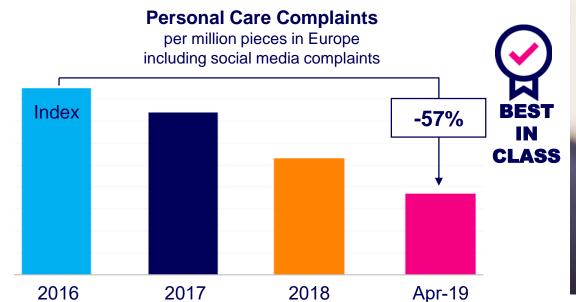




### **Superior Quality**

Key Activities for Quality Excellence

- Quality awareness across full company
- Digital Process Control to enable real time data and optimize machine-material interaction
- First Time Right on new initiatives





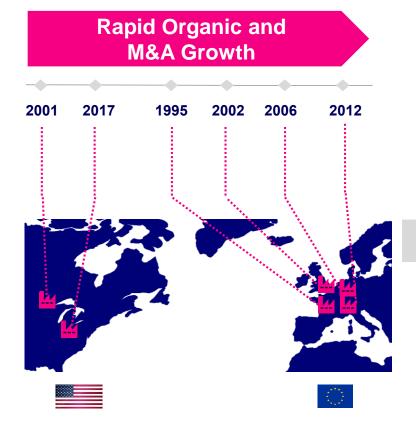


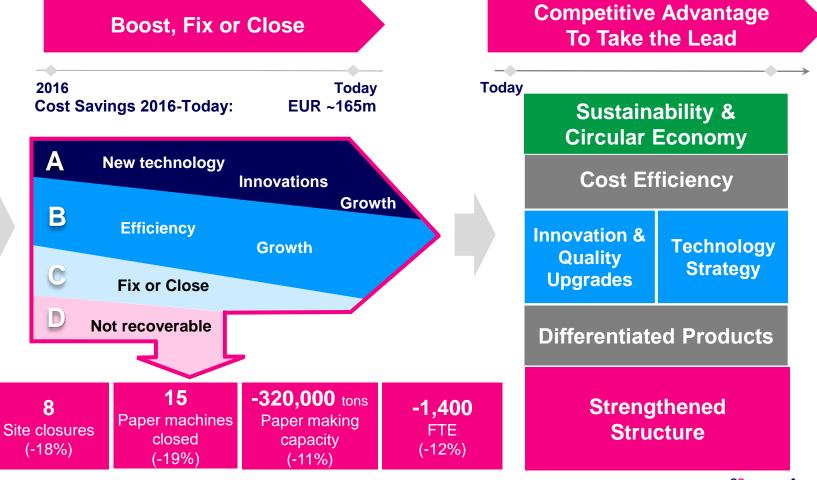




### **Tissue Roadmap**

Our Path to a World Class Footprint

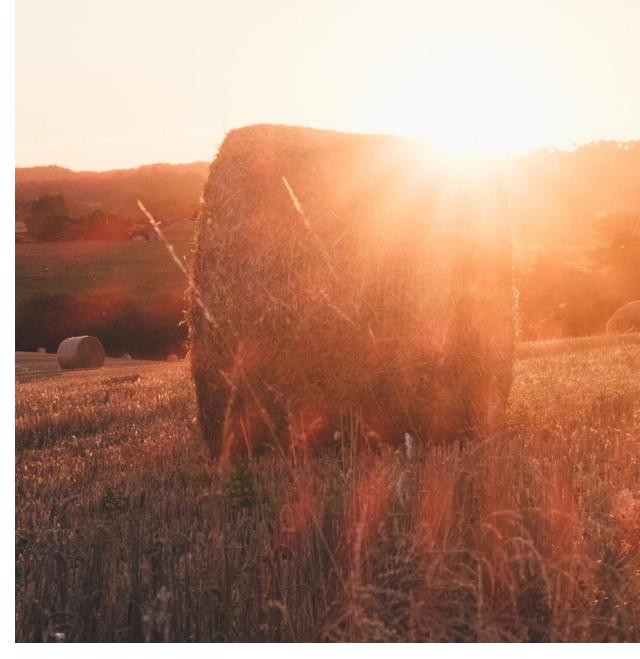






# Alternative Fibers from Agricultural By-Products

- Same pulp quality as from fresh wood fiber
- Exclusivity agreement for proprietary process
- Investment of approx. SEK 400m in Mannheim
- Commitment to "more from less" and circularity
  - Less water, energy and chemicals
  - Up to 50% reduction in CO<sub>2</sub> from tissue production
  - Reuses by-products from local farmers
  - Annual growth cycle





### **Key Takeaways**

Shaping the Future of Global Manufacturing

- Aiming for a **risk free** workplace
- COGS savings in all areas
- Footprint structure a competitive advantage
- Benefits from digitalization kicking in
- Contributing to a **circular** economy
  - Major milestone: Alternative fiber plant





### **Ulrika Kolsrud**

President, Health and Medical Solutions







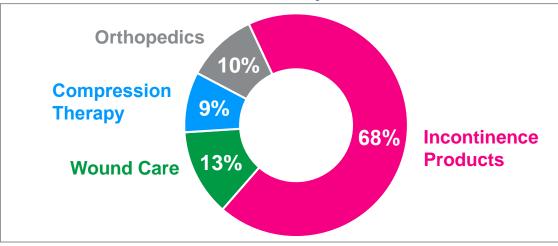


### **Health and Medical Solutions**

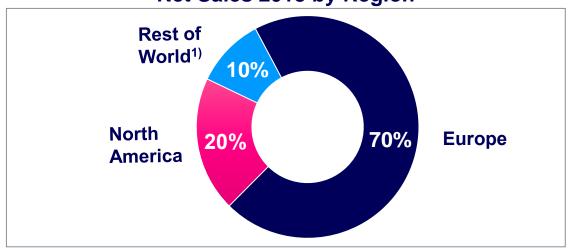
### 21% of Essity Group Net Sales 2018

- Products and solutions within Incontinence Care, Skin Care, Wound Care, Compression Therapy and Orthopedics
- Empowering consumers, patients and caregivers with products and solutions to support healthy and active lives
- Strong presence in retail, pharmacy, medical device shops, online, home delivery, nursing home and hospital

#### **Net Sales 2018 by Product**



**Net Sales 2018 by Region** 





### **Our Strengths**

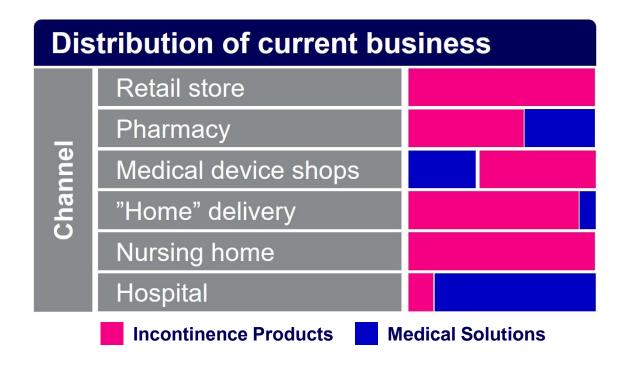
- Global market leader in Incontinence Products with TENA
- Global market leader in Compression Therapy with JOBST
- Global coverage of Medical Solutions brands with strong heritage
- Successful innovations
- Integrated therapy solutions
- Strong presence in all relevant channels





# Incontinence Products and Medical Solutions Even Stronger Together

- Stronger channel presence by leveraging complementary channel strengths
- Stronger customer offering through portfolio mix and size
- New innovation platform based on similar underlying market and consumer/customer characteristics
- Complementary competencies Medical and Branding expertise



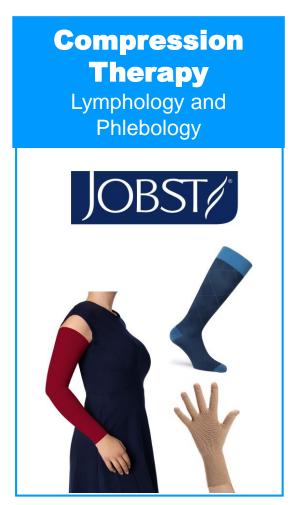


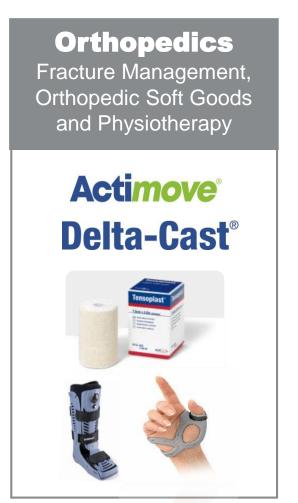
### The Health and Medical Solutions Offering

With Leading Brands

# **Incontinence Products Incontinence Solutions** and Skin Care TENA





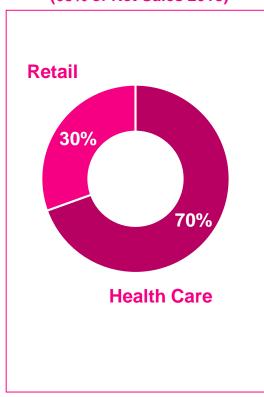


### **Health and Medical Solutions**

#### Net Sales Split 2018

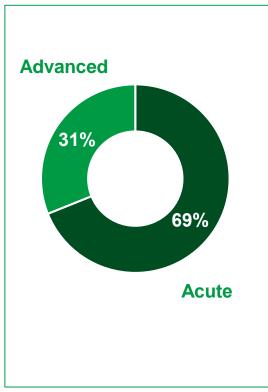
#### **Incontinence Products**

(68% of Net Sales 2018)



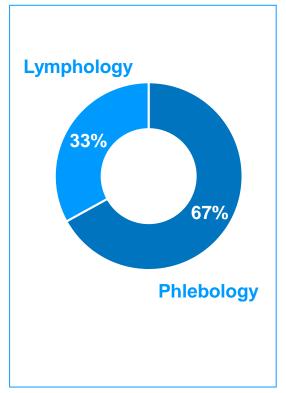
### **Wound Care**

(13% of Net Sales 2018)



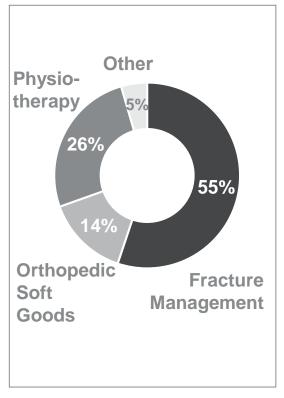
### **Compression Therapy**

(9% of Net Sales 2018)



#### **Orthopedics**

(10% of Net Sales 2018)





### **Incontinence Products**

#### **Facts About Incontinence**

- Acknowledged as a set of diseases by WHO
- Different patient profiles;
  - Urine
  - Fecal
  - Disabled/Neurologic damage or diseases
  - Older persons with incontinence/cognitive impaired







### **Compression Therapy**

### Facts About Lymphedema

- Over 150 Million people worldwide have secondary lymphedema<sup>1)</sup> caused by:
  - Cancer treatment
  - Trauma
  - Infection
  - Obesity
- Obesity related lymphedema a strongly growing indication in western countries<sup>2)</sup>
- The genetical causes for primary lymphedema are still a field of research and affect 1 in 6,000 births<sup>3)</sup>
- Lymphedema cannot be cured but adequate care and compression therapy can help patients to live the life they want

<sup>&</sup>gt;150
MILLION PEOPLE
HAVE SECONDARY
LYMPHEDEMA

1:4.5
GENDER
DISTRIBUTION
IN PRIMARY
LYMPHEDEMA







<sup>1)</sup> WHO estimates, epidemiological data not existing yet.

<sup>&</sup>lt;sup>2)</sup> WHO. Obesity and overweight Fact sheet 2018, T. Bertsch, Obesity-related Lymphoedema-underestimated and undertreated, Plebologie 2018

<sup>&</sup>lt;sup>3)</sup> Lymphoedema Framework. Best Practice for the Management of Lymphoedema. International Consensus. London: MEP Ltd, 2006

### **Compression Therapy**

#### Facts About Chronic Venous Disease

- For early stages of the disease, compression therapy is the accepted standard of care
- If progression towards the most severe stage cannot be avoided, a venous leg ulcer may develop





No visible or palpable signs of venous disease



Reticular veins



Varicose veins



Oedema



a) Pigmentation and/or eczemab) Lidoderma-

matosclerosis



Healed venous leg ulcer

Investor Day 2019 - Health and Medical Solutions

Active venous leg ulcer



<sup>1)</sup> In developed countries

<sup>2)</sup> Chronic Venous Insufficiency

## **Integrated Therapy Solutions To Treat Chronic Venous Ulcers**





## **Advanced Wound Care**

#### **Facts about Chronic Wounds**

- Chronic wounds = healing time longer than six weeks
- Some patients have their chronic wounds since years and suffer from reduced quality of life
- Typical chronic wounds: diabetic foot ulcer, venous leg ulcer, pressure ulcer
- Underlying chronic diseases, e.g. diabetes, chronic venous insufficiency are likely to lead to a significant increase in number of patients with chronic wounds







"Chronic wounds reoccurrence impacts 60-70% of patients<sup>2)</sup>"



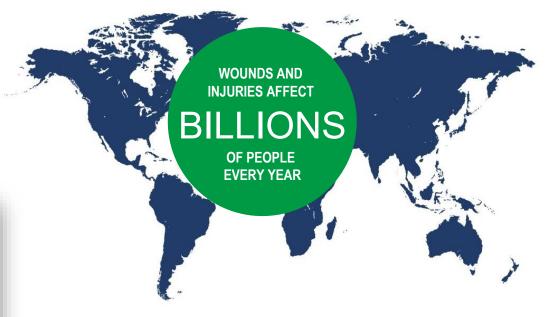
## **Acute Wound Care**

#### Daily Challenges + Professional Health Care

- Treating the daily challenges with Wound Care
- Also used for various purposes in professional health care







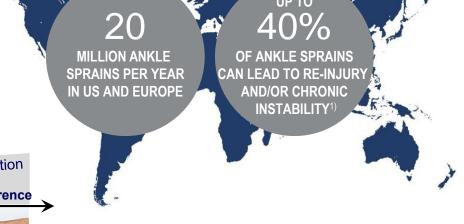


## **Orthopedics**

#### **Facts About Ankle Sprains**

- The most common injury in orthopedics
- 50% of ankle sprains happen during sporting activities<sup>1)</sup>
- This risk to have a re-injury and/or have a chronic instability can be reduced by proper post-injury care, rehabilitation, exercises and bracing







112

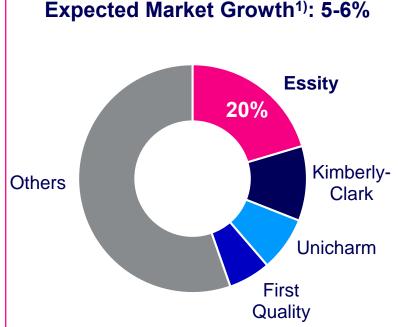
<sup>1)</sup> Source: Kemler, E.: A systematic review on the treatment of acute ankle sprain. Sports Med,2011:41(3)

## **The Incontinence Products Market**

TENA – Global Market Leader in EUR 9.4bn Market

Global





#### **Europe**



#### **North America**



Essity #1 Essity #4

<sup>1)</sup> Expected Market Growth CAGR (Compound Annual Growth Rate) 2018-2023
Source: The information has been compiled by Essity for presentation purposes based on statistics taken from external market sources such as IRI, Fastmarkets RISI, Price Hanna Consultants, SmartTRAK and National Macro Economics



113

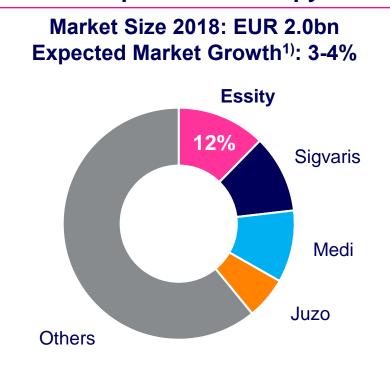
## **The Medical Solutions Market**

Strong Positions in EUR 12.6bn Market

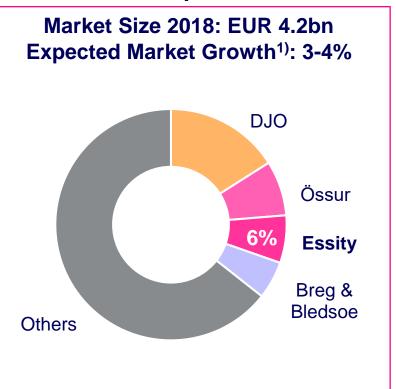
#### **Wound Care**

## Market Size 2018: EUR 6.4bn Expected Market Growth<sup>1)</sup>: 3-4% Mölnlycke Smith & **Nephew 3M** Others ConvaTec **Essity**

#### **Compression Therapy**



#### **Orthopedics**



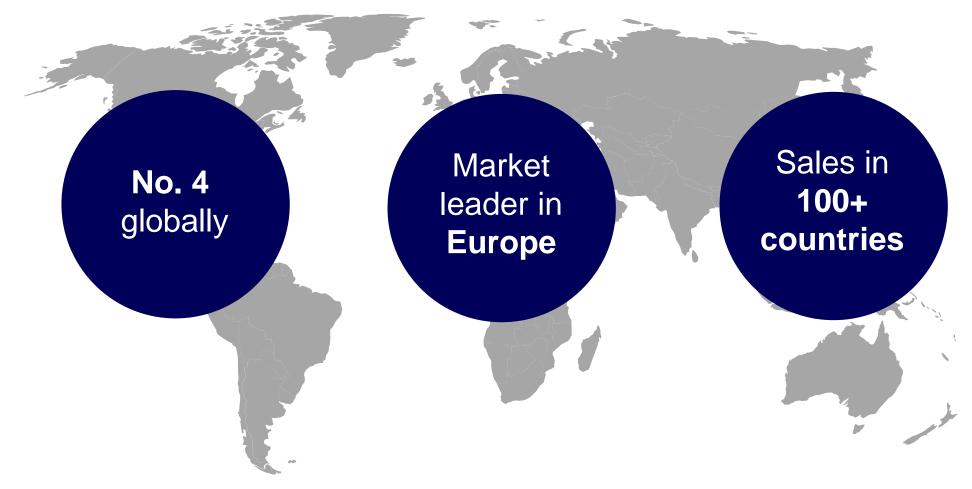
Essity #5 Essity #1 Essity #3

<sup>1)</sup> Expected Market Growth CAGR (Compound Annual Growth Rate) 2018-2023
Source: The information has been compiled by Essity for presentation purposes based on statistics taken from external market sources such as IRI, Fastmarkets RISI, Price Hanna Consultants, SmartTRAK and National Macro Economics.



114

## **Leading Market Positions Medical Solutions**



Source: The information has been compiled by Essity for presentation purposes based on statistics taken from external market sources such as IRI, Fastmarkets RISI, Price Hanna Consultants, SmartTRAK and National Macro Economics.



## **Market Trends**

#### **Growing Market**

- Growing and aging population
- Increasing prevalence of chronic diseases such as diabetes and obesity
- Market penetration increasing
- Increased access to health care in emerging markets
- Higher patient awareness and self-diagnosis

#### **Increased Cost Pressure**

- Increased pressure on public funding
- Market consolidation both in health care and retail
- Changes in reimbursement systems, increased self-contribution







## **Category Strategies**

#### Incontinence **Products**



**Lead and shape** the market

#### **Wound Care**



**Advanced: Accelerate growth** and create scale

Acute: Strengthen market position

Compression Therapy



Strengthen market leadership with JOBST

Orthopedics



Maintain No. 1 position in Fracture Management



## **Priorities for Profitable Growth**

- Accelerate growth across markets and channels
- Leverage effective Go-to-Market
- Increase value through innovations
- Shape the health care market
- Improve efficiency and reduce cost





Incontinence Products in Health Care Europe

#### **Growth above market**



Continue execution of success recipe



- Market share growth through
  - Tender excellence
  - Competitive product assortment
  - Added value services and support
- Price increases
- Improved mix through differentiated innovation, upselling and adjacent products and solutions









Incontinence Products in Retail Europe

#### Accelerated growth in a more competitive market



#### Playing to win



- Strong organic sales growth
- Clear no. 1 with ~50% market share
- More discreet and feminine TENA Lady light pads
- Gender specific pants assortment
- Increased investments in advertising and promotions





- Revitalizing TENA brand, packaging and advertising
- Launching first black protective underwear
- Continuing strong innovation program
- Increasing investments in advertising and promotions





Incontinence Products in North America

#### Turn around of business achieved



#### Secure continued value creation



- Savings in all parts of the value chain
- Strong profitability improvement
- Good organic sales growth
- Launch of Intimates concept for differentiation
  - TENA



- Leverage new brief technology in health care
- New customer acquisition strategy
- Strengthen position in US retail through differentiation
- Grow e-commerce
- Leverage the broader portfolio to better meet customer needs





E-commerce

#### **Well positioned with TENA** in e-commerce



#### Further accelerate growth in e-commerce



- TENA web shop complements external web shops and retailers e-commerce
- 16% growth in self-pay e-commerce 2018
- More than fair share in the e-commerce channel

- Continue to grow TENA sales above market growth in e-commerce
- Leverage TENA know-how to accelerate e-commerce for medical solutions





**Medical Solutions** 

#### Strong growth across many markets



#### **Turnaround North America**



- Double digit growth in several markets
- Starting to leverage cross selling opportunities
- Turned around Germany after establishing new sales and marketing organization



- Merger of Incontinence Products and Medical Solutions under new leadership from February 2019
- Strengthening assortment
- New sales and marketing set up





## Leverage Effective Go-to-Market

Based on Local Call Points, Leveraging Global Processes

Direct sales
Via distributors

Tender/negotiation Listing

- Purchaser
- Clinical user
- Prescriber

Consumer/Patient/
Care giving relative



**Product** 

decision

Payment mechanism

Hospital

Nursing home

Pharmacy

Medical device shop

Retail

Home delivery

Reimbursement

Co-payment

Self-pay

Top-up



## **Leverage Effective Go-to-Market**

Leveraging the Market Complexity – A Competitive Advantage

- Leverage multi-category business and scale
- Clear segmentation drives innovation, assortment and communication:
  - Target group
  - Channel
  - Consumer/patient access
  - Product area









Medical Solutions Innovations Strengthening Preference and Brands



### Leukoplast antimicrobial spools

Plastic rings with antimicrobial features



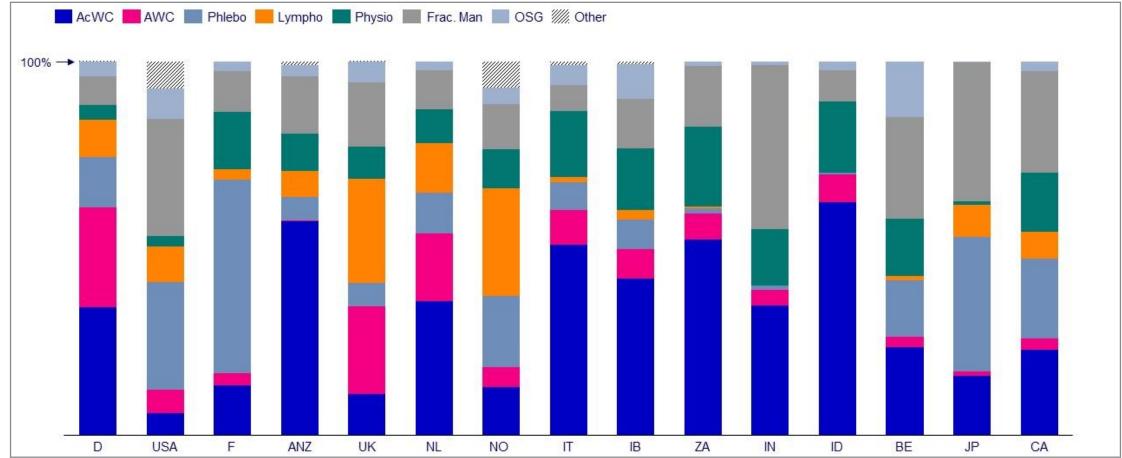


"Consumerizing" JOBST Leveraging Essity Know-How



Opportunity to Better Leverage Current Assortment Through Global Roll Out

**Share of Net Sales per Segment and Market** 



Profitable Growth From Innovations



## Profitable growth from pants innovations

High margin segment Organic sales growth CAGR 2016-2018: 6.4%



## Differentiation by leading in skin health

Moving from absorbency to skin health increase relevance with our consumers and customers.



Sustainability – A Competitive Advantage

Sustainable value creation in practice



#### Sustainability as a competitive advantage for the future



Proven benefits with TENA Solutions



 $\Delta \Delta$ More from less -44% time spent on incontinence-related tasks<sup>2)</sup>



**Smarter** solutions using less material

**Carbon footprint reduction**  $\Delta \Delta$ up to 33% for TENA products in Europe<sup>3)</sup>

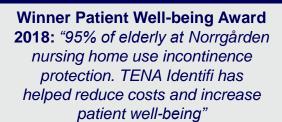
- Continue carbon footprint reduction through smart solutions
- Reduce plastics
- Develop post consumption waste solution
- Leverage TENA Solutions and current and future digital solutions



<sup>1)</sup> Results from 47-95 TENA Solutions case studies involving 438-1018 respondents around the world, mainly Europe but also USA and Canada. Results vary across countries and care homes. 2012-2014 2) Average percentages from between 85-181 TENA Solutions case studies around the world, mainly Europe but also USA, Canada and China. Results vary across countries and care homes. 2011-2013 3) 2008-2017

## **Shape the Health Care Market**

Transforming Health Care with Digital Technology





Expanding **TENA Identifi** to pants



Launch of TENA SmartCare<sup>™</sup> to professionals and care giving relatives



**JOBST®** LEXpert®360 3D Leg Measurement technology





## **Shape the Health Care Market**

Building the Relationship with the Consumer and Caregiver



## Our digital platform

- 1 global TENA website
- 6 target groups
- 38 markets
- 14 million visits
- 1.4 million samples/year

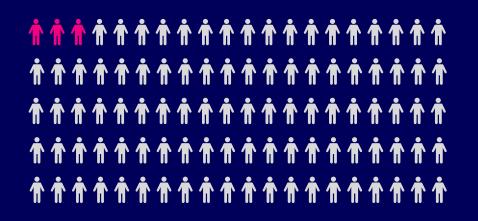


## **Shape the Health Care Market**

Increase Penetration, Grow the Business and Improve Wellbeing

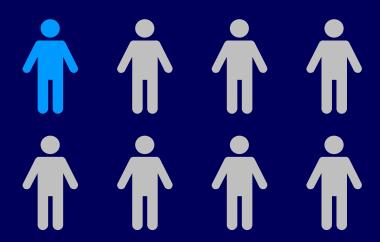
#### **Male incontinence**

Only 3% of men experiencing urinary issues use purpose made products



### Lymphology

Only 1 of 8 patients is treated with compression garments



## **Key Takeaways**

- Well positioned to drive profitable growth
- TENA and JOBST global market leaders
- Leading medical solutions brands with strong local positions
- Excellent channel presence
- Strong customer offer and innovation pipeline
- Favorable market trends





## "100% Market Share in Deep Space"



Essity and JOBST Awarded Contract by NASA to Develop Next-Generation Compression Garment for Orion Missions

## **Don Lewis**

President, Professional Hygiene





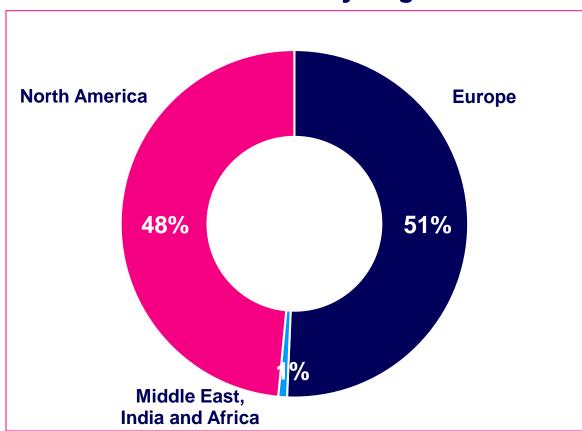




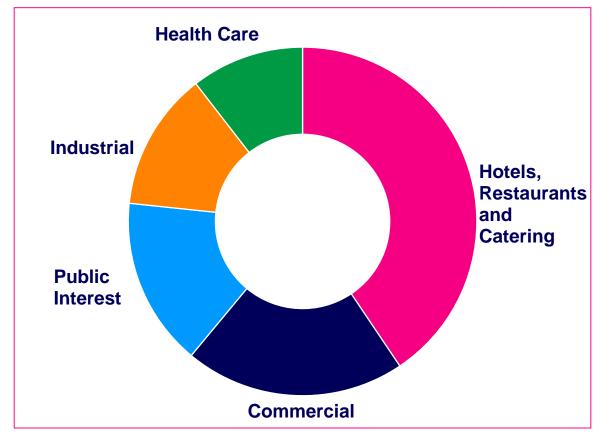
## **Professional Hygiene**

21% of Group Net Sales 2018

**Net Sales 2018 by Region** 



#### **Net Sales 2018 by End Customer Segment**





## **Our Strengths**

- Professional Hygiene business with global reach
- Global leading brand
- Strong innovation pipeline
- Highly-experienced sales capabilities
- Well-established environmental position with unique sustainability concepts that drive customer interest
- Expanding digital capabilities
- Superior Go-to-Market
- Activating omnichannel approach





# Tork is the #1 Professional Hygiene Brand in the World

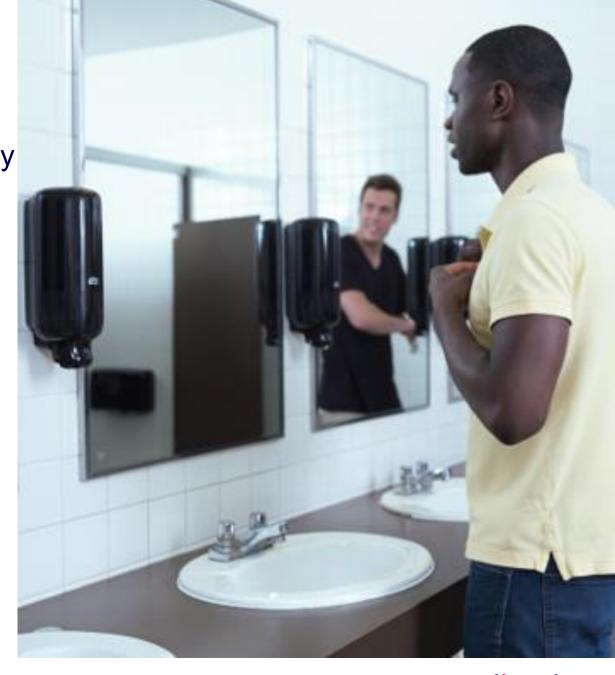




## **Our Offer**

Innovations, Solutions, Technology, Sustainability

- Tissue Paper Towels, Napkins, Toilet Paper, Facial Tissue
- Wiping & Cleaning Paper Wipers, Nonwoven Wipers, Kitchen Roll Towel
- Dispensing systems
- Skincare Soap, hand lotion and hand sanitizers
- Digital Cleaning Management with IoT Connected Devices and Digital Cleaning Plans
- Tork PaperCircle recycles paper towels

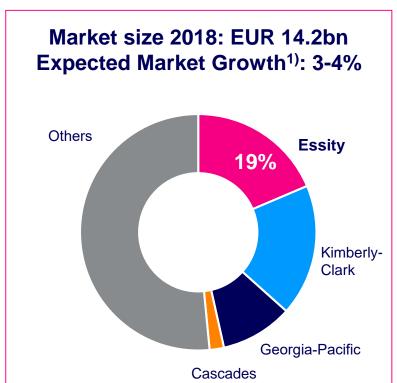




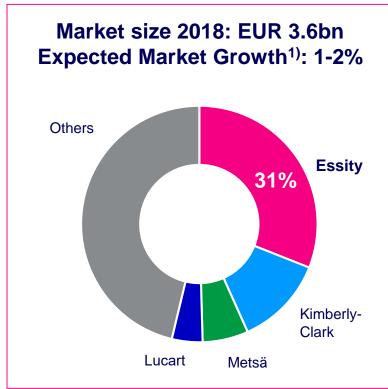
## **The Professional Hygiene Market**

Essity is the Global Market Leader

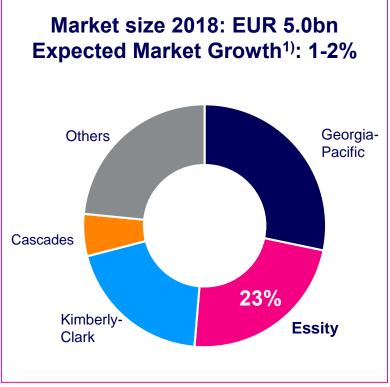
#### **Global**



#### **Europe**



#### **North America**



Essity #1 Essity #2

<sup>1)</sup> Expected Market Growth CAGR (Compound Annual Growth Rate) 2018-2023

## **Market Trends Impacting Professional Hygiene**



**Increasing** focus on health & well-being



**Cost conscious** consumer desiring experience & convenience





**Growth in** E-commerce & Office Supply





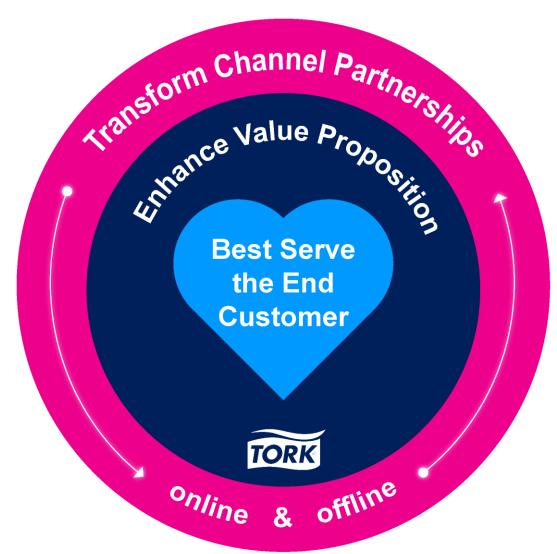


**Buying Alliances** & Partnerships





## **Our End Customer-Centric Strategy**



# Aspiration: The Global Shaper of Professional Hygiene Solutions



## **Priorities for Profitable Growth**

- Return to Growth in North America
- Execute Segment Strategy
- Build Tork Brand
- Commercialize Innovations, Grow Strategic Products, Improve Cost Position
- Scale Digital





### Professional Hygiene North America

#### Return to Growth

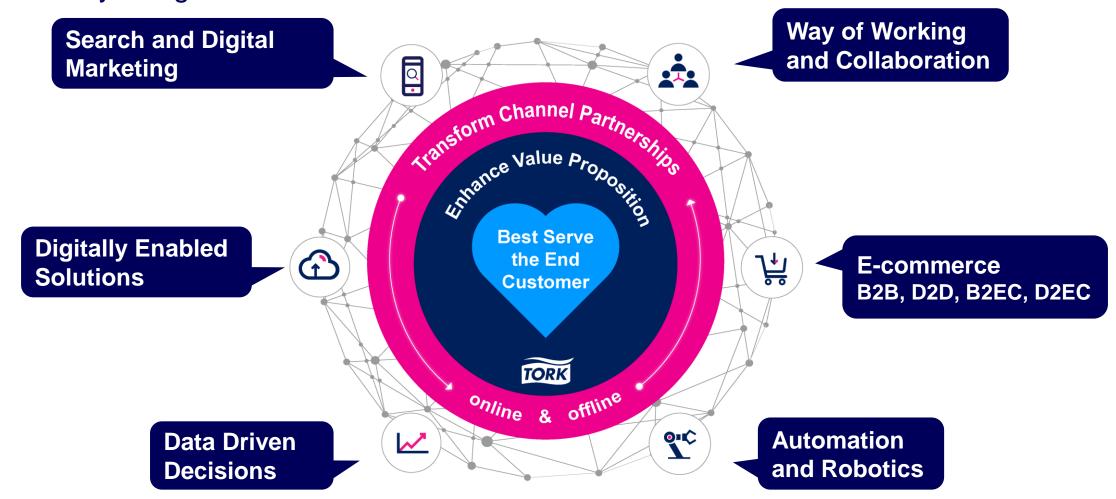
- Wausau acquisition integration completed, targeted synergies delivered
- Initial focus on shedding unprofitable business
- Priority was to offset significant raw material cost increases
- Margin improvement
  - Price increases
  - Improved product mix
- Current focus on return to growth
  - Strategic products and key innovations
  - Enhanced Go-to-Market capabilities
  - E-commerce activation





### **Our End Customer-Centric Strategy**

Powered by a Digital Transformation



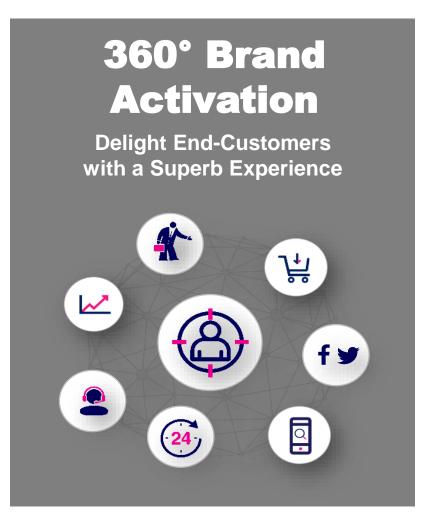


### Digital Strategy Enables End Customers to Shop

Anywhere, Anytime, via Multiple Touchpoints

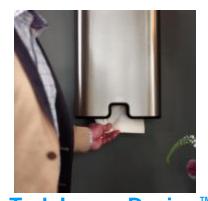
### **Holistic E-com Activation Capture Market Shifts & Unlock New Opportunities** Office igefa ULINE voussert.fr STAPLES D2EC D<sub>2</sub>D ( mercateo amazon marketplace







### **50 Years of Tork Innovation Leads the Market**



**Tork Image Design**<sup>™</sup> Full suite of high-end,

stainless steel



Tork Elevation® Sleek, modern and

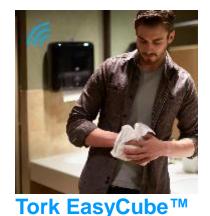
attractive



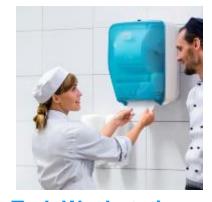
Tork Xpressnap® Guaranteed 25% cost/use savings



**Tork OptiCore®** 100% consumption to eliminate waste



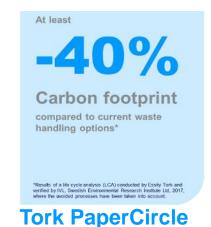
Intelligent facility cleaning system



**Tork Washstation** Water resistant, HACCP certified system



**Tork Coreless** Stylish high-capacity tissue solution



Unique circular service to recycle customer paper towels in Europe



Tork PeakServe Revolutionary Continuous™ Hand **Towel System** 



Tork Reflex™

Centerfeed surface wiping solution reduces consumption by up to 37%

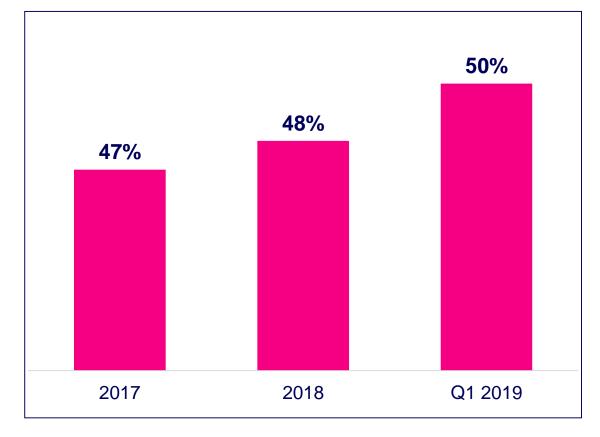


### **Strategic Products**

50% of Professional Hygiene Sales Come from Strategic Products

- Proprietary, differentiated systems
   with value-added benefits to end customers and higher profit margins
   for Essity and distributor partners
- Growth driven by:
  - Innovation pipeline
  - Sales compensation program
  - Customer programs

#### **Strategic Products, % of Sales**





# Tork EasyCube®

No #1 Software for Data-driven Cleaning

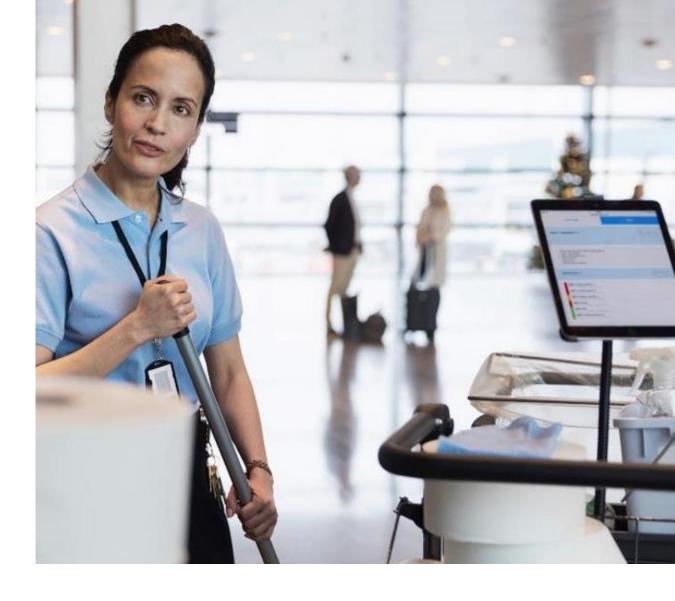
- Harnessing real-time information about cleaning needs via IoT technology
  - Sensors in buildings and dispensers measure visitor traffic and refill levels in real-time
  - Cleaning staff: Digital cleaning plans and realtime information about cleaning needs
  - Facility managers: Cleaning statistics and KPIs to manage, follow up and optimize resources for increased efficiency

**Cleaning hours** saved

**Higher customer** satisfaction

20% 30% 99%

**Fully stocked** washrooms







# **Great Companies Love Tork EasyCube**

#### **Awards:**

EUROPEAN

CLEANING & HYGIENE

AWARDS 2018

- Celebrating Industry Excellence -





























































# Tork PeakServe® Continuous Hand Towel System

35%

more capacity than any other product on the market



x 2

With compressed towels you get twice as many towels per m3 600

more guests served between refills



3 Sec

Serve guests 3 seconds faster than air dryers



250%

more capacity than a standard folded towel system



1/2

Cuts the time needed for refilling by half



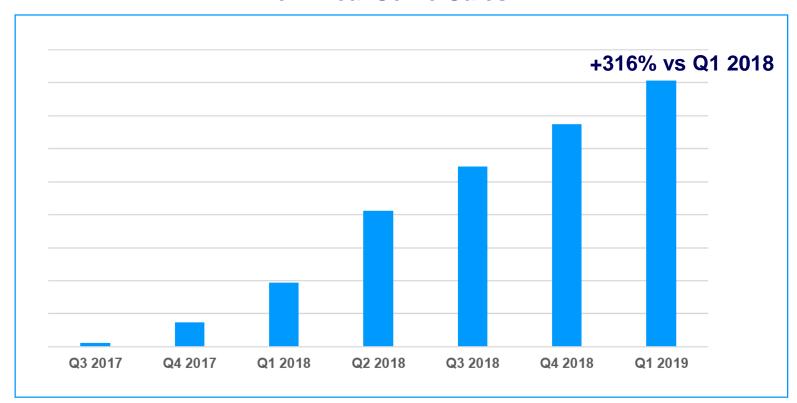


152

### **Tork PeakServe's Rapid Growth**

Launched Q3 2017, this Revolutionary Dispensing System is Outpacing Expectations

#### **Tork PeakServe Sales**



#### **Top Selling Countries:**

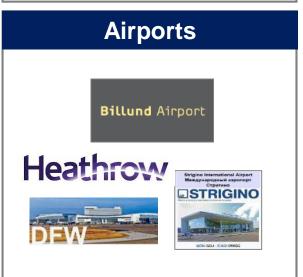
- USA
- Sweden
- Germany
- Canada
- UK



### **PeakServe Early Successes**

One of the Fastest Growing Tork Innovations in History











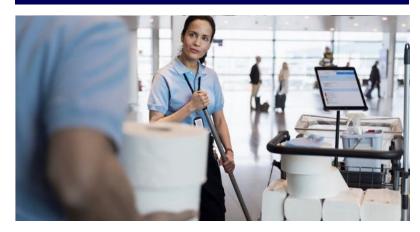


# Professional Hygiene Solutions that Improve Sustainability Performance



#### Well-being

We have products and services that improve the work environment, and we are dedicated to raising hygiene standards for everyone away from home.











#### Tork EasyCube™

-24%

cleaning rounds with improved quality with data-driven cleaning

20%

time saved through data-driven cleaning, at least

#### Tork Coreless™

95% less packaging waste

#### Tork Xpressnap™

reduces napkin consumption by at least

25%

#### Tork PaperCircle™

We assist universities, hospitals and businesses with their zero waste to landfill goals

#### Compostability

A large majority of our products in North America are certified compostable in commercial composting systems.



# Tork PaperCircle, A Circular Approach for Hand Towels

The World's First Recycling Service for Paper Towels



Washroom visitors and employees use the washroom as usual, but throw their paper hand towels in a separate bin after drying their hands



Cleaners empty the bins as usual but keep the hand towels separate on the trolley



The recycling partner collects the paper hand towels and brings them to the local Essity mill



The Essity mill recycles the paper hand towels into new tissue products



The used paper hand towels are put back into the loop as new tissue products





40% Lower

Carbon footprint compared to current waste handling options\*

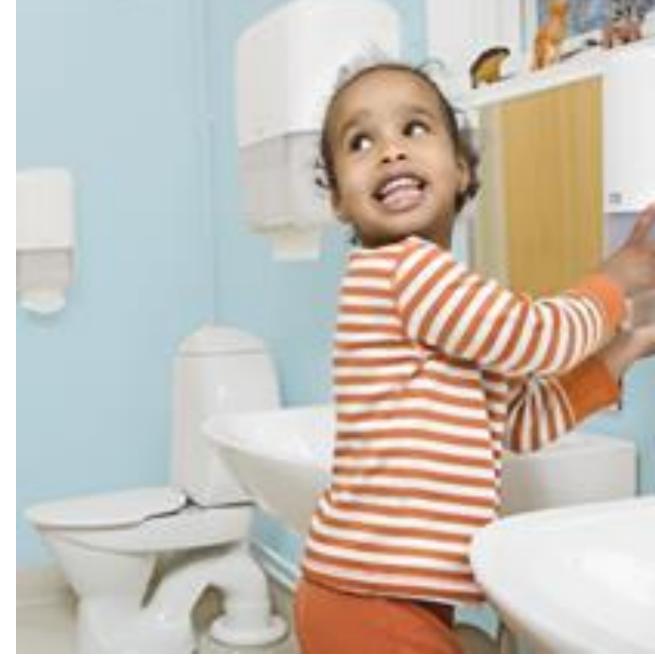
\*Results of a life cycle analysis (LCA) conducted by Essity Tork and verified by IVL, Swedish Environmental Research Institute Ltd, 2017, where the avoided processes have been taken into account.





# **Key Takeaways**

- Global leading Professional Hygiene **business** with Tork brand
- Innovation and sustainability continue to be key differentiators
- Strong Go-to-Market model
- **360º E-commerce approach** to capture market shifts and growth
- **Delivering profitable growth with** opportunities in mature and emerging markets



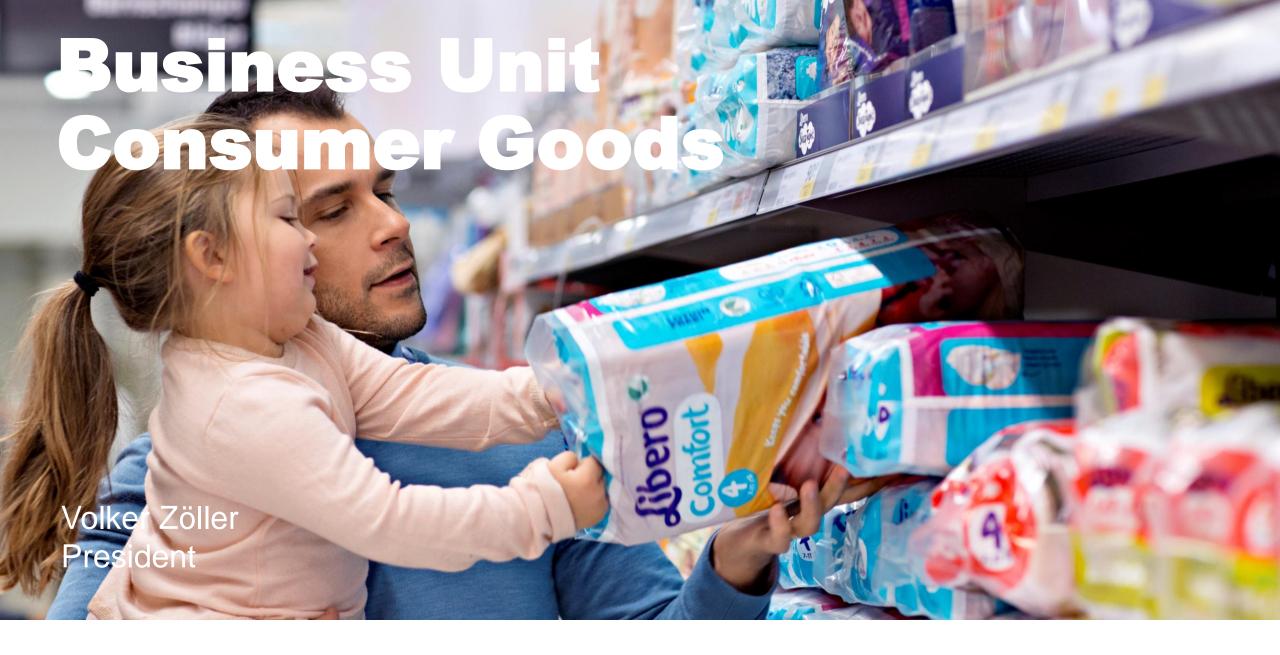


### **Volker Zöller**

President, Consumer Goods





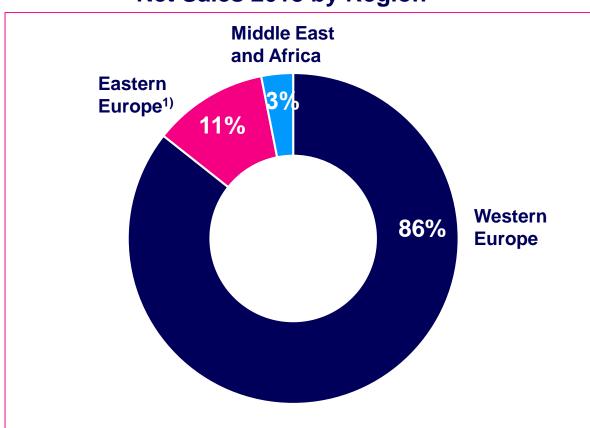




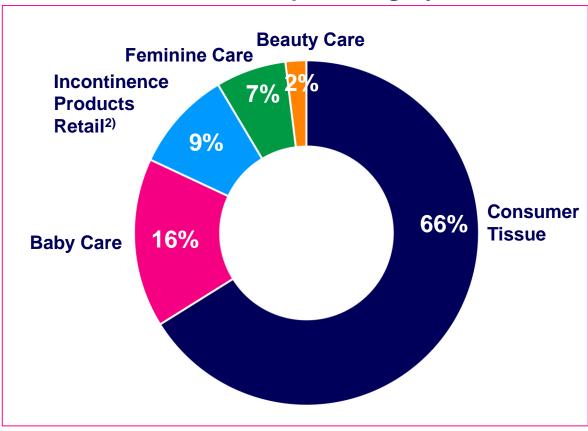
### **Consumer Goods**

32% of Essity Group Net Sales 2018

#### **Net Sales 2018 by Region**



#### **Net Sales 2018 per Category**



<sup>1)</sup> Including Russia <sup>2)</sup> Responsible for the sales of incontinence products in the retail channel, net sales not included in Consumer Goods sales



# **Our Strengths**

- Top-10 non-food supplier in almost all retailers
- European footprint in a consolidating retailer landscape
- Dual track strategy
- Superior Go-to-Market approach
- Insight driven innovations and sustainability focus
- Strong presence in all online and offline channels





### **Products and Brands**

**Consumer Tissue** 



**Baby Care** 



**Incontinence Products in Retail** 



**Feminine Care** 



**Beauty Care** 























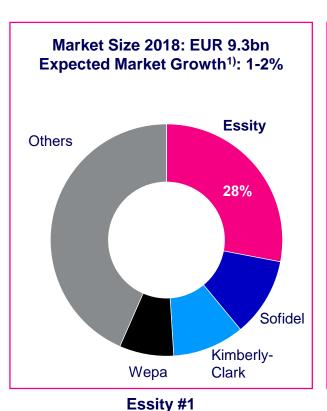






### **European Retail Market**2)

#### **Consumer Tissue**



#### **Baby Care**



#### **Feminine Care**



#### **Incontinence Products** in Retail



Essity #3 Essity #1

Essity #2

<sup>1)</sup> Expected Market Growth CAGR (Compound Annual Growth Rate) 2018-2023

<sup>2)</sup> Excluding Turkey

Source: The information has been compiled by Essity for presentation purposes based on statistics taken from external market sources such as IRI, Fastmarkets RISI, Price Hanna Consultants, SmartTRAK and National Macro Economics. **essity** 

### **Retail Market Trends**

Private label offer as well as strong brands are growing, especially in the premium ranges



**E-Commerce** and **Discount** are the fastest growing channels

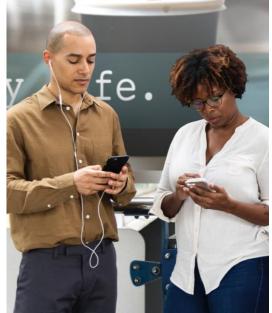
Buying groups and buying alliances strengthen their positions with high dynamics of retailers joining and switching between groups



Increase of devices and platforms making the consumer more connected (digital consumer) and need for convenience grows (life on demand)

Consumers have an increased focus on sustainability







# **Category Strategies**

#### **Consumer Tissue**



**Improve Profitability, Grow Strong Brands** 

#### **Baby Care**



Improve Profitability, Profitable Choices in Brand & Retail Brand

#### **Feminine Care**

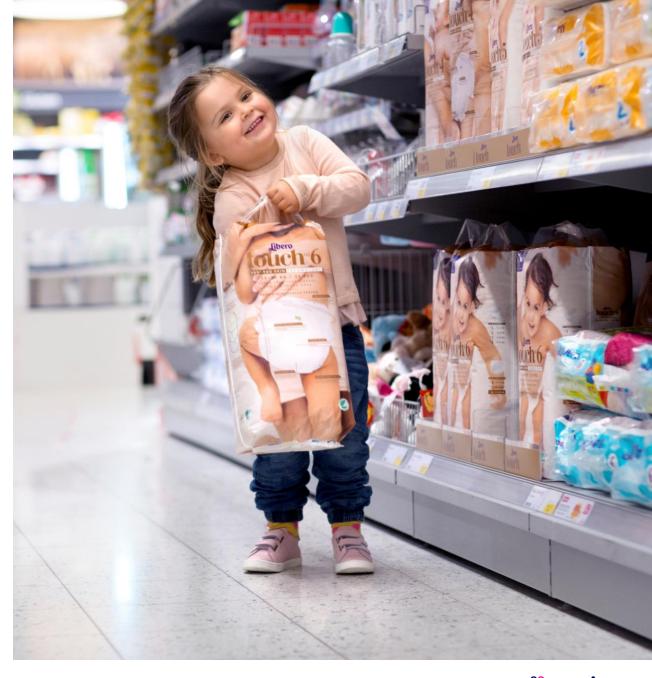


**Invest to Grow** 



### **Priorities for Profitable Growth**

- Focus on growth for our high margin products
- Consumer insight driven innovations for people and nature
- Launch impactful digital marketing campaigns
- Go-to-Market excellence
- Pricing focus, especially on Consumer Tissue
- Successfully execute efficiency programs





### **Go-to-Market Excellence**

Comprises All Downward Activities that Drive Purchase of Products

**Blueprints** 

Commercial Strategies and **Objectives** 

Channel Management

Account Management

**Category Vision** 

Trade Spend / **Promo Efficiency** 

**Perfect Store** 

**Pricing** 

Sales Force **Effectiveness** 

Business Logistics

**Examples** 

**Perfect Store** 

France/Germany increasing distribution >7-8%

Sales Force Effectiveness

**Germany increasing store** visit coverage >30%

**Trade Spend** 

Re-allocation of investments based on ROI principles



# **Successful Launch of Coreless Toilet Paper**

The Innovation Launched Mid-2018

- Premium selling price and Online relevance
- Incremental sales vs. standard range
- High repurchase rate and increasing penetration
- It attracts retail brand shoppers
- Sustainability advantages:
  - 50% less packaging
  - Lower the carbon footprint from transportation with at least 13%
  - The total carbon footprint is reduced by 6%
- Product of the year 2019 (France gold, Germany silver)

#### **Insights:**

**Convenience and Sustainability** 

Never run out – double the number of sheets!

Coreless reduces the carbon footprint and creates less waste.





### **Insight-Driven Innovation**

Feminine Care "Free From" Complete Range of Daily and Period Care Products

**Insight:** "I am worried about the chemicals inside my intimate hygiene products"

**Solution: Complete Intimate Care range** (daily and period products) with 0% allergens, dyes and fragrances

- **Extension** into fast growing **intimate wash category**
- 60% of consumers avoid buying products that they think could include harmful chemicals
- Nielsen **probability of success**: outstanding





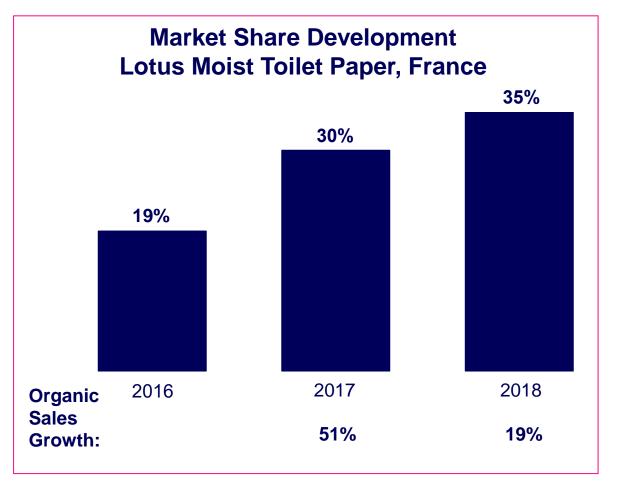
### **Growing Strong Brands**

Growth Driver – Expanding the Offer

Research shows that 1/3 are not feeling clean enough after visiting the bathroom, but pretty much everyone wants to feel as clean as possible









### **Lotus Baby Drive Growth**

#### Reinforcing #2 Branded Position in France

#### **Good market share development**

- Positive development since mid-2018: ~6% market share in 2019
- Clear success above target with strategic retailers, reaching over 10% value market share
- Strong level of distribution: **78 points of weighted distribution**

#### **Excellent consumer feedback**

- 96% of consumers recommend Lotus Baby
- Strong increasing repurchase rate

#### Driving strong brand activation and further innovations in 2019

- **Drive trial on Open & Pant** and continue recruitment of new consumers
- Strong **innovation pipeline** to further reinforce our position









# **Growth For Premium Baby Care Products**

Working with Mix to Improve Category Value

Solution: Touch Super Premium range diapers, with superior softness and fit

#### **Insight:**

"I want the best fit and comfort for my baby to protect her delicate skin"

#### **Nordic success for Libero Touch:**

- 26% organic sales growth in 2018
- 22% of total Libero net sales 2018 in the Nordic countries
- 25% price premium





### **Strong Brands in Consumer Tissue**

All-Time-High Market Share for Tempo

### Tempo now has the highest market share of all times:

**Germany 30.1% Italy 28.7%** 



- **Growing three times** faster than the market: +6% vs. 2%
- Price Premium +30%
- **Innovations** like 'Washing Machine Resistance' drive sales
- Successful design collaborations with world-known fashion designers like Moschino, Diesel and Michalsky



# **World-Class Digital Marketing Creates Impact**

The #Bloodnormal Campaign had an 800 Million Reach



### **#Bloodnormal business impact**

- **Fastest growing** feminine care brand where present
- **66%** buying intention
- Launched in 5 markets, spread organically to 32 markets
- **60%** of consumers changed opinion about the brand
- 800 million reach
- More than **50** awards, including:
  - #2 campaign in the world (WARC100)
  - Cannes Grand Prix Glass Lion and Titanium Lion

**Consumer Goods A&P Spending in Digital** 

~ 25% of total



# **Optimized Marketing with Personalization**

Libero Club's Digital Journey: From Mass Marketing to 1:1 Communication

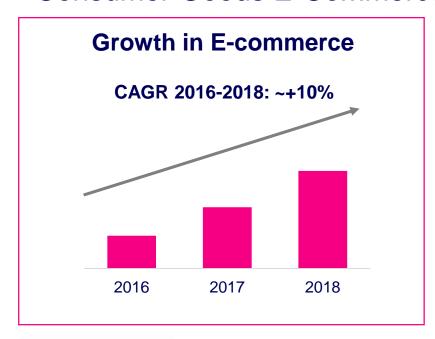


- Targeted information during pregnancy great recruiting tool
- The Libero Club reaches 80% of new parents with 1:1 communication
- With the app we collect data on the baby's development, size and progress, which enables us to recommend the right product and share relevant content with our consumers

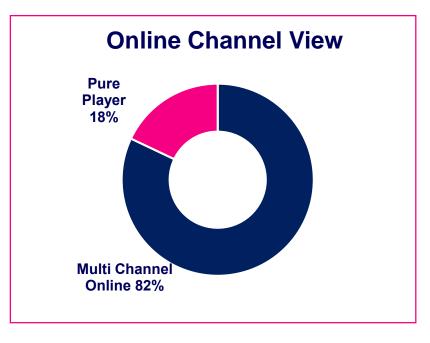


### Double Digit Growth in E-commerce in 2018

Consumer Goods E-Commerce Business









### **Convenient solutions to drive sales: Monthlies**

- Insight: Online shoppers buy less often, but bigger bulks
- **Solution:** Monthly baby diaper packs, also available as a subscription at Amazon

# **Key Takeaways**

- Continue to focus on growth in our high margin products driven by strong brands
- Significant progress with price increases and efficiency programs – will continue 2019
- Impactful digital campaigns and convenient solutions drive sales and loyalty
- We are preparing for the future with insightful, sustainable innovations and developing our Go-to-Market approach





# Tempo, Tango, Tarbo or Tompe?

Strong brands? Not only Louis Vuitton and Chanel are available on the fake market!

Tempo is a very strong tissue brand in a number of markets and has the strongest brand recognition of all categories in Germany

But did you know...

... that more than 130 different brands, are trying to copy Tempo?

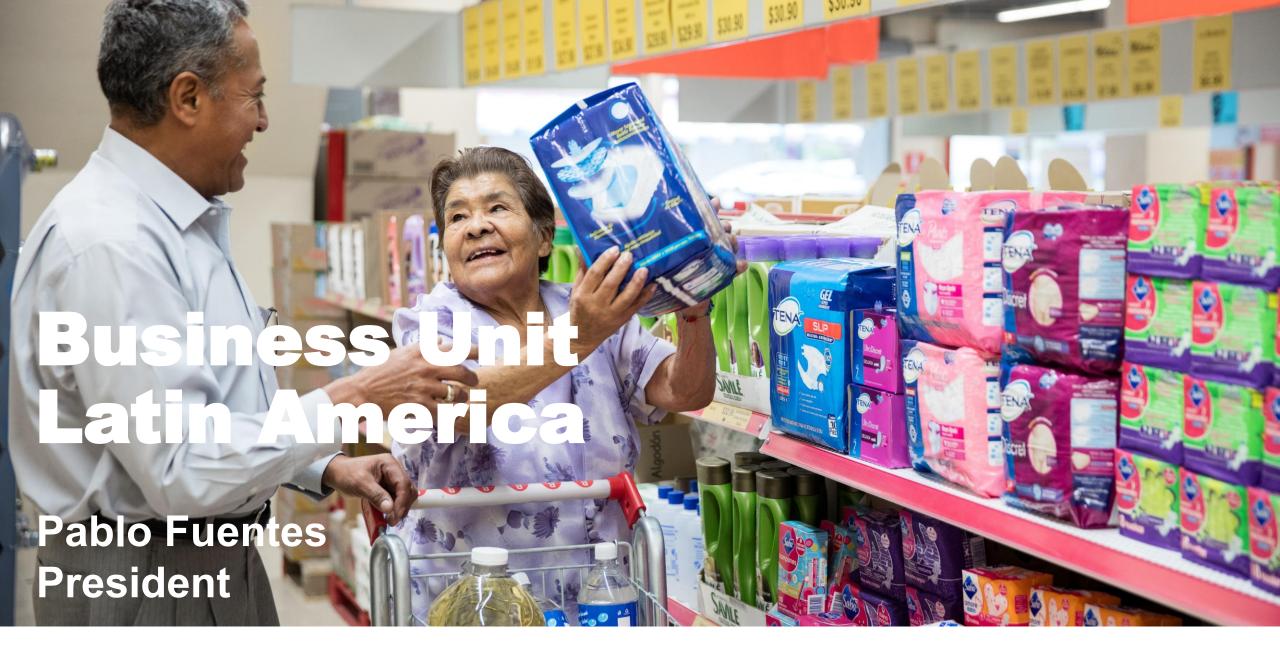


### **Pablo Fuentes**

President, Latin America





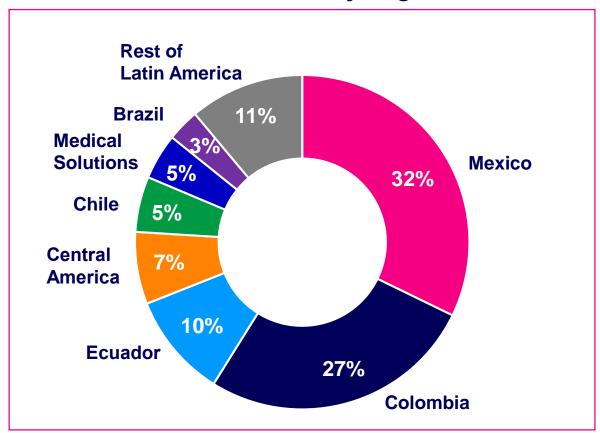




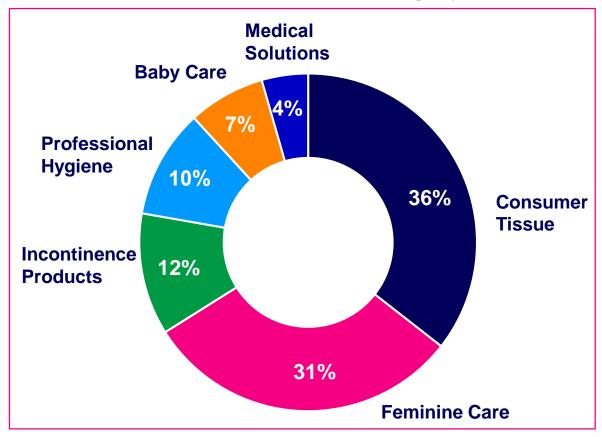
# **Essity Latin America**

12% of Essity Group Net Sales 2018

### **Net Sales 2018 by Region**



### **Net Sales 2018 per Category**





# **Our Strengths**

- Outstanding brand equity across the region
- Speed to market
- Strong Go-to-Market capabilities
- **Excellence** on point of sales execution
- Consumer driven innovations





### **Products and Brands**

Professional Hygiene





Incontinence Products

**Feminine Care** 

Medical Solutions



























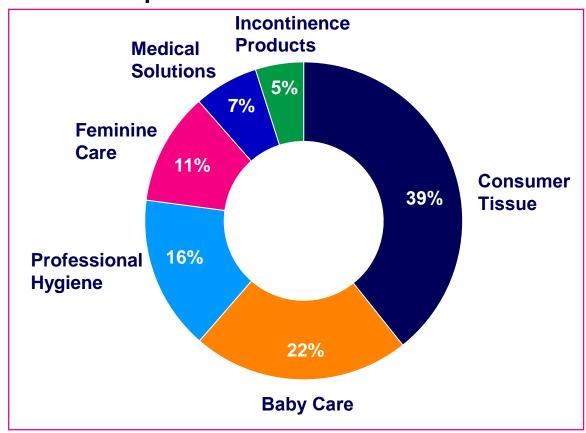


# The Hygiene and Health Market

### Latin America

- Split almost evenly between Modern Trade and Traditional Trade
- Mainly a branded region (around 90%)
- Changing retail landscape
- Under developed categories
- Consumption per capita is still low
- Middle class expected to grow

Market Size 2018: EUR 12.2bn **Expected Market Growth**<sup>1)</sup>: 3-4%



<sup>1)</sup> Expected Market Growth CAGR (Compound Annual Growth Rate) 2018-2023





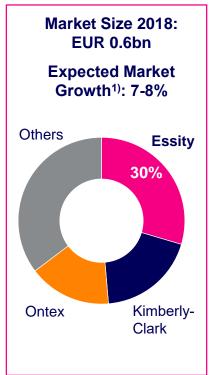
# The Hygiene and Health Market

### Latin America

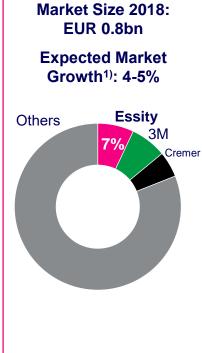
#### **Feminine Care**

### Market Size 2018: EUR 1.4bn **Expected Market** Growth<sup>1)</sup>: 3-4% Others **Essity** 31% J&J Kimberly-Clark

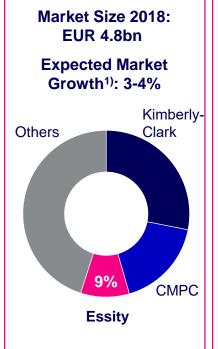
#### **Incontinence Products**



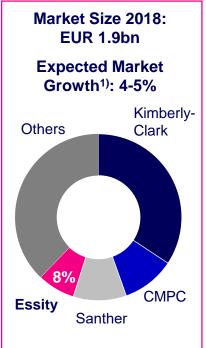
#### **Medical Solutions**



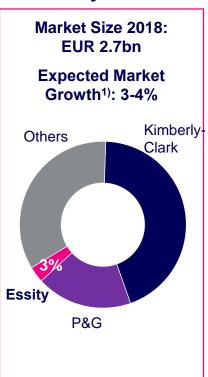
#### **Consumer Tissue**



#### **Professional Hygiene**



#### **Baby Care**



Essity #1

Essity #1

Essity #3

Essity #4

Essity #6

Source: The information has been compiled by Essity for presentation purposes based on statistics taken from external market sources such as IRI, Fastmarkets RISI, Price Hanna Consultants. SmartTRAK and National Macro Economics.



Essity #1

<sup>1)</sup> Expected Market Growth CAGR (Compound Annual Growth Rate) 2018-2023

## **Priorities for Profitable Growth**

- Outperform in fast growing markets
- Sustain high growth in Medical Solutions to reach scale
- Lead digital transformation in both e-business and digital marketing
- Leverage strong Go-to-Market and innovations
- Manufacturing as competitive advantage





# **Category Strategies**

Consumer Tissue

**Professional** Hygiene

#### **Personal Care**









**Medical Solutions** 





**Profitable** branded growth

**Boost sales** behind strategic portfolio

**Maintain our** positions while increasing penetration

**Grow above** market

**Improve** profitability where we play

**Fuel growth** 



### **Go-to-Market Excellence**

### A Competitive Advantage

### **Blueprints**

JBPs → Joint **Business Plan** 

Category management Excellence

**Cross Selling** 

**Pricing** 

POS

Execution

(Comms &

activation)

High Service Levels

Category captainships

Key Account management by channel

Digital D2C platforms (Web-shops)

#### Winning with our customers (JBPs)

Close collaboration with our customers through yearly JBPs delivering profitable growth for us and them.

For the past 3 years we have been named preferred supplier (or among the top 3) for Walmart and other B2B and B2C customers.

#### **Key account management by Channel**

Specific KAM by channel to better serve our customers' needs. Develop an integrated solution behind products, promotions and execution based on channel differences

#### **Pricing**

Strong brand equity that allows us to quickly execute price increase across all channels



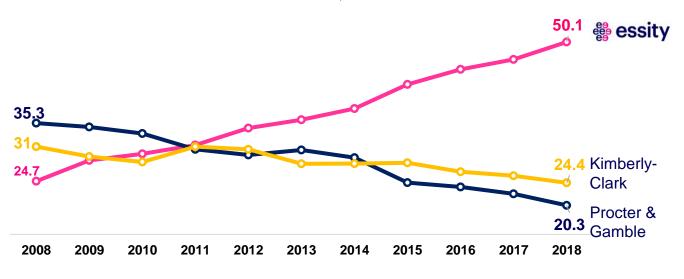
### **Feminine Care**

### Grow Our Strong Brand in Mexico

- **Key Elements for Success:** 
  - Uniqueness behind consistent communication and brand building activities
  - Outstanding innovation in our portfolio and promotional activities
  - **Product** superiority behind **technology** uniqueness
  - Strong point of sale execution and speed to market



### **Market Share, Mexico**





### **Feminine Care**

### Consumer Insights-driven Innovations













Saba Panties (2018)

Saba Liners 2 in 1 (2018)

Saba Liners (2019)

Saba Ultrathin Pads (2019)

Saba V-Fresh Soap (2018)



### **Feminine Care**

Well-being Programs for Sustainable Value

We have reached ~70 million Latin American girls and adolescents with social programs

- Partnered with Unicef Mexico: 7.5 million girls reached through social media platforms and Saba Teens pads
- Addressed teen bullying through "Bullying for Loving" campaign reaching 60 million girls
- Educated 1.1 million girls through our "School Program"





# **Professional Hygiene**

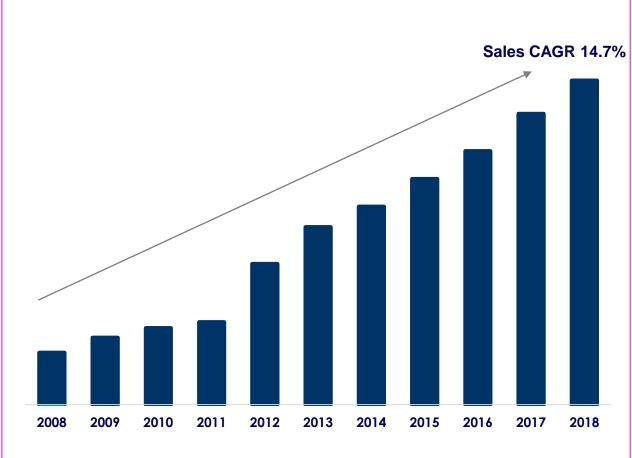
Opportunity for Continued Profitable Growth

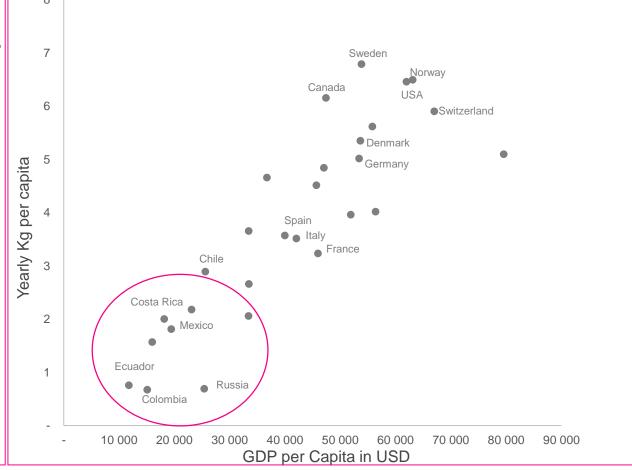
### **Net Sales**





### **Consumption per Capita**







### **Consumer Tissue**

### **Key Priorities for Profitable Growth**

- Growth in middle tier while trading up to premium segments through innovation
- Focus on underdeveloped high growth/profitable segments - household towels and moist toilet tissue
- Invest in **technology** better performance with less fiber
- Addressing underperforming parts of the business
- Aggressive focus on cost reduction and manufacturing efficiencies













# **Baby Care**

### **Key Priorities for Improved Profitability**

- **Disrupt the market** with new pants product (98% of market in Open Diapers)
- Starting up **new product technology** thinner products with lower cost
- New digital communication platform targeting millennials
- Strong focus on efficiency improvements











### **Incontinence Products Brazil**

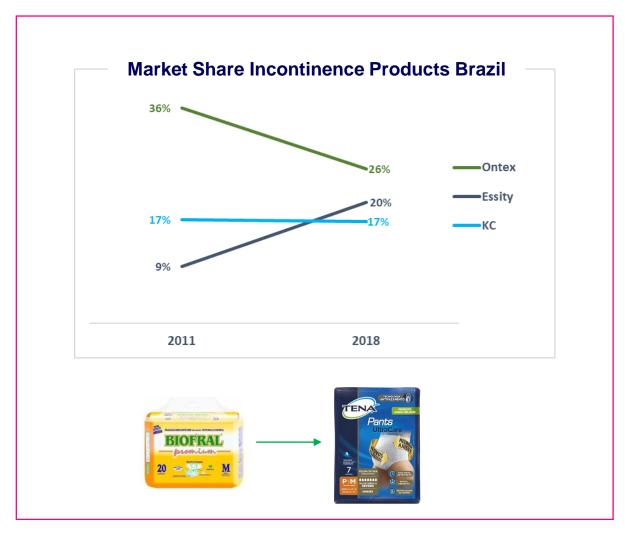
Actions to Increase Penetration and Growth

#### **Brazilian Incontinence Products Market**

- One of the **biggest retail markets** in the world
- Underdeveloped category and highly fragmented

### **Key actions**

- Successful migration to TENA platform since acquisition
- Continue increasing distribution in more than 80k drugstores
- Opportunity to increase penetration in key profitable segments like underwear and light inco





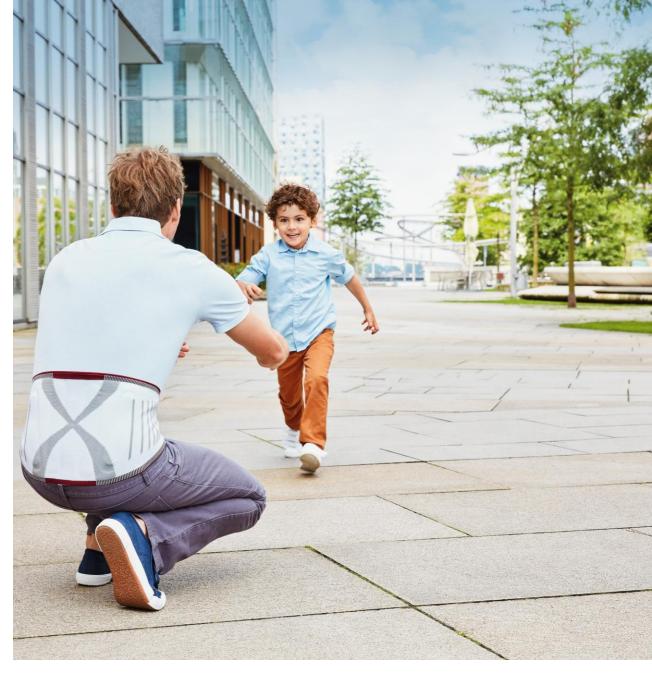
### **Medical Solutions**

### **Capturing Growth Opportunities**

- High growth opportunity in fragmented and underdeveloped markets
- Leverage superior and differentiated portfolio to drive scale
- Expansion of sales force into new geographies
- Distribution and portfolio opportunities in more than 12,500 hospitals and 132,000 specialized stores
- Driving cross selling synergies with retail business









**LLÁMANOS 8868-4897** 

#### careme

# **Digital Initiatives**

- 451 Million mobile devices in Latin America
- Key global players are already present in our markets: Amazon and PayPal



### Cuidamos de tus seres queridos

Encuentra acompañantes de día, cuidadores y enfermeros profesionales al servicio de ti y tu familia. Contrata mensualmente o por visita

AGENDA AHORA

TRABAIA COMO CUIDADOR

### **Key actions**

- 1<sup>st</sup> digital category manager in FMCG with Walmart in Mexico
- Developed E-retail joint business plan with Walmart
- 1st in the market with digital direct to consumers platforms for Incontinence Products in Mexico, Brazil and Chile
- Significant increase in A&P investments in digital marketing with 106 million users reached in 2018
- Launched "Impulso 20" startup accelerator program
  - Example: created the 1st Caregivers Platform in Latin America to rent an in-house caregiving service offering our **TENA Products**



# **Key Takeaways**

- Leading brands and market positions in attractive emerging markets
- Leveraging global innovations with local adaptation
- Well positioned to capitalize on growth opportunities





### **Mr LI Chao Wang**

Chairman

## **Christoph Michalski**

**CEO** 







### **Welcome to Vinda**

a solid & growing regional hygiene company

Healthy Lifestyle Starts with Vinda

#### **Numbers at a Glance**



**Milestones** 

Set up in China

1985

Listed in HKEX

2007

Become a regional player

2016

Complementary portfolio

**Business segments** 

4

Key hygiene brands

9

No. of countries

10

**Track Record** 

Turnover (2018)

HK\$14.9B

Turnover CAGR (2007-2018)

21.3%

Scale

**Production bases** 

14

Employees

>10,000

### **What We Believe**



**Vision** 



To become Asia' first choice for hygiene products and services

**Mission** 



Provide people with high quality hygiene products and services

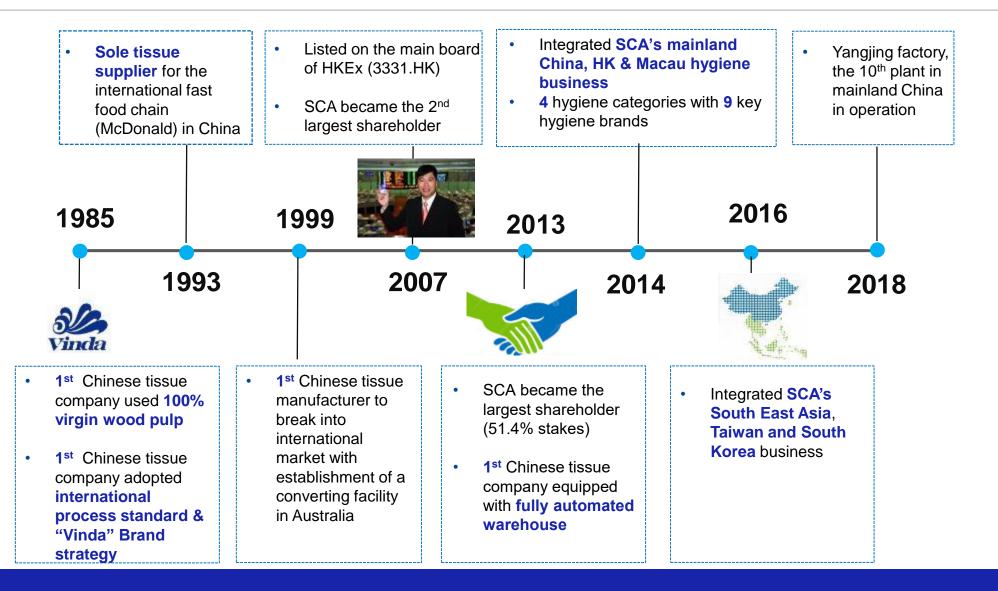
**Core Principles** 



Sustainability, Innovation Professionalism & Integrity

### **Our Milestones**









Vinda maintained its independent listing status

2007	2007	2008	2012	2013	2014-2016
March SCA become strategic shareholder with 20% stakes	July Vinda listed on the main board of HKEx. SCA stakes got diluted to 14%	SCA increased its stakes to 18%	SCA increased its stakes to 22%	SCA increased its stakes to 51%	Vinda-SCA business integration

### **Unique Cooperation with Vinda and Essity**



Vinda's speed-to-market, Asian insights & network



Essity's experience in global brand management

Vinda's Innovation Centre fully supported by Essiy's global innovation, brand and technology resources

Vinda's legacy and expertise in Tissue

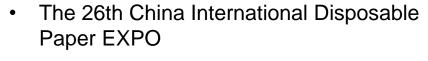


Essity's proven track record in Personal Care

### **Tissue Industry Evolution**



 The 1<sup>st</sup> China Tissue Industry Conference was organized by Vinda in 1994





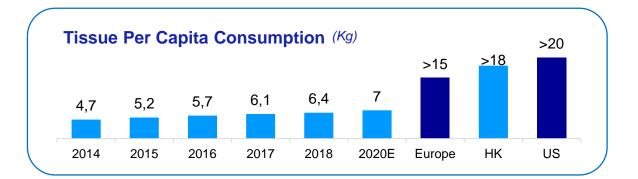


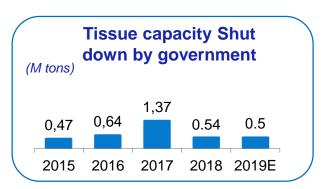


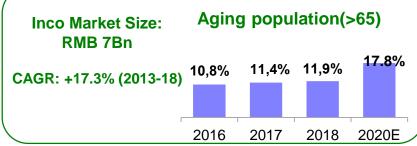


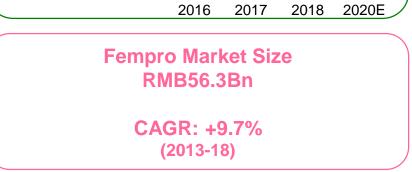
### **Opportunities in China Hygiene Market**

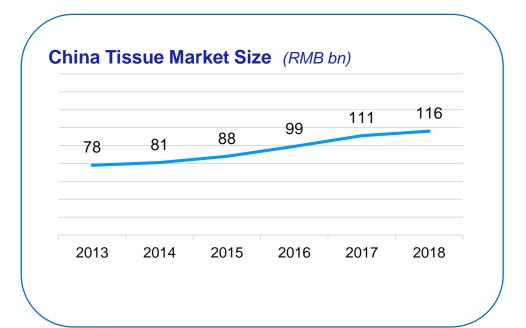










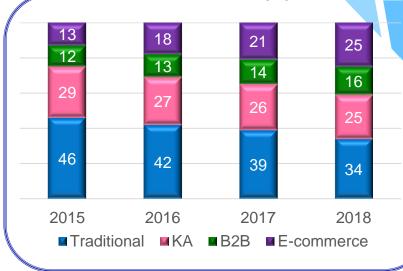


### **Channel Evolution**





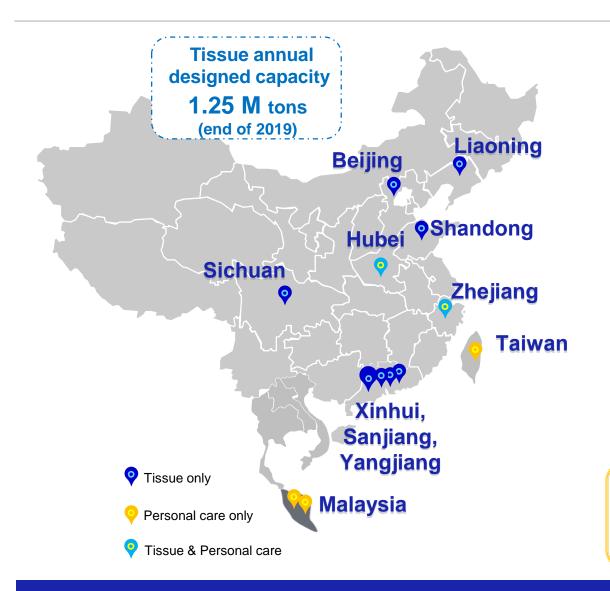
### Vinda's Channel Mix (%)





#### **World Class Factories**











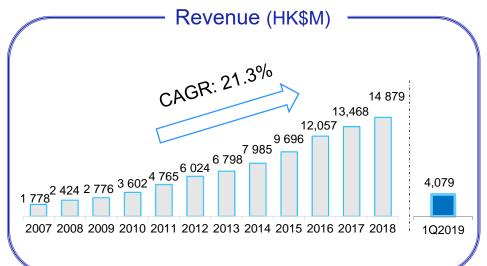
### Personal care facility

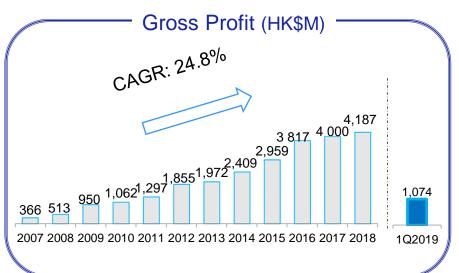
Expand local production for feminine and incontinence products

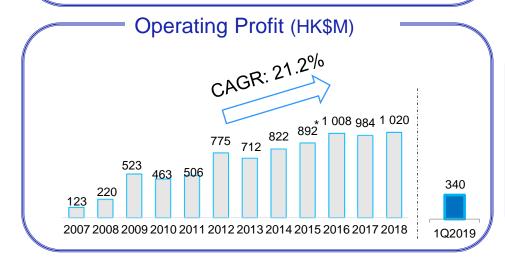


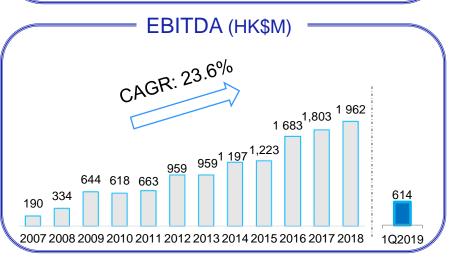
### **Strong Growth Trend (since Listing)**







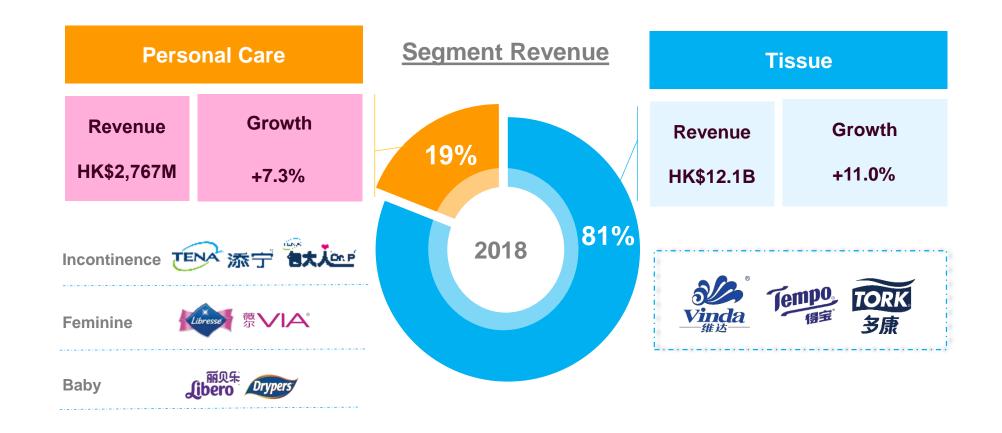




\* Excl. items affect comparability 211

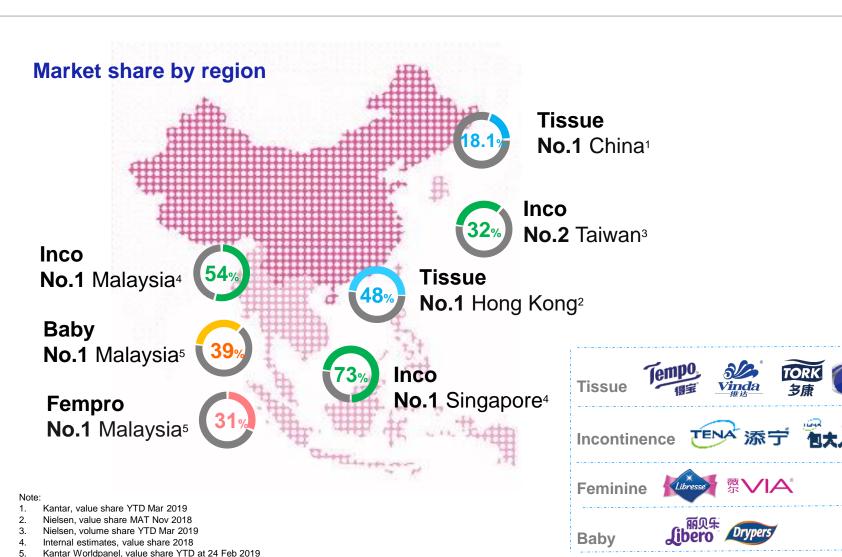
### **Business Categories**





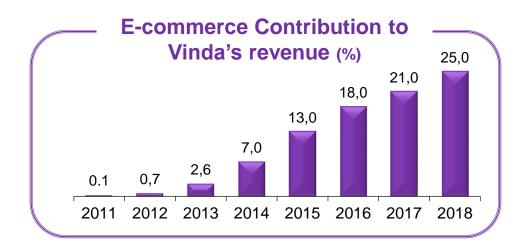
### **Leading Market Positions**



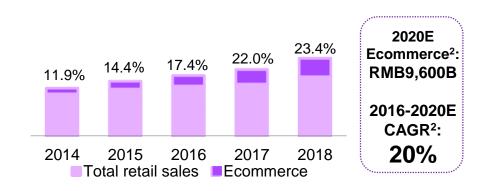


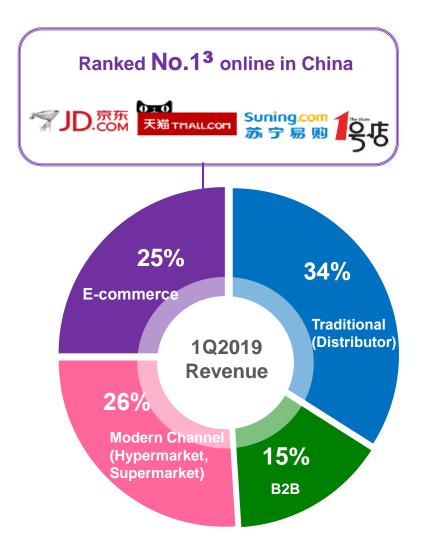
### **Balanced Channel Mix**











### **Strategic Framework**



### **Objectives**

- Sales Growth
- Gross Margin
- Operating Profit
- EBITDA
- WC %

# To become a Leading Hygiene Company in Asia

### **Priorities**

- 1. China Tissue
- 2. China Personal Care
- 3. Drive SEA and NA
- 4. Build B2B

### **Strategy**

- Build Brands
- Excel in Route to Market (B2B, B2C, D2C)
- Lower Cost
- Develop People

# Core Principles

- Sustainability
- Innovation
- Professionalism and Integrity

### **Our Growth Priorities**





#### **Drive Tissue business in China**

- ◆ Drive Tissue sales in China with innovative-driven product, R&D & marketing campaigns
- ◆ Increase contribution from Tempo in high-end market



### **Broaden the Personal Care presence in China**

- ◆ Become the leader in Incontinence with TENA & Dr. P
- Build Femcare as future profit contributor



### **Drive Personal Care growth in Asia & Roll out Tissue business**

- ◆ Strengthen Personal Care market positions where we have presence
- ◆ Roll out tissue to Asia by leverage the strong route to market



### **Develop B2B business**

◆ Build Away-from-home Tissue business and TENA institutional sales

### **Core Principle - Sustainability**







certified

### **Mainland China**



-3.1%

Avg. overall energy consumption per ton of paper



**-13.1**%

SO<sub>2</sub> Emission



**-4.1**%

CO<sub>2</sub> Emission

### Taiwan

>95%

Water recycling

rate



### Malaysia



-14.3%

n E

NO<sub>2</sub> Emission

Energy- Fuels

**-3.1**%

Vinda 2019 ESG Report 217

#### **Product Evolution**







# **Thank You**

Healthy Lifestyle Starts with Vinda







Information contained in our presentation is intended solely for your personal reference and is strictly confidential. Such information is subject to change without notice, its accuracy is not guaranteed and it may not contain all material information concerning the company and/or its business. We make no representation or warranty, express or implied, regarding, and assumes no responsibility or liability for, the fairness, accuracy, correctness or completeness of, or any errors or omissions in, any information or opinions contained herein.

In addition, the information contains projections and forward-looking statements that reflect the Company's current views with respect to future events and financial performance. These views are based on current assumptions which are subject to various risks and which may change over time. No assurance can be given that future events will occur, that projections will be achieved, or that the company's assumptions are correct. Actual results may differ materially from those projected. It is not the intention to provide, and you may not rely on this presentation as providing, a complete or comprehensive analysis of the Company's financial or trading position or prospects.

This presentation does not constitute an offer or invitation to purchase or subscribe for any shares and no part of it shall form the basis of or be relied upon in connection with any contract, commitment or investment decision in relation thereto.

# **Magnus Groth**

President and CEO





# Delivering Sustainable Shareholder Value

Our Strengths

Improving well-being through leading hygiene and health solutions

Leading positions in an attractive and growing market

**Strong brands and** successful innovations for people and nature

Focus on efficiency improvements and cost savings

**Sustainable business** with profitable growth and strong cash flow

A high-performing organization with a winning corporate culture



# **Continuing the Value**Creation Journey

- Accelerate growth in Personal Care and Professional Hygiene
- Increase profitability in Consumer Tissue
- Grow sales in prioritized emerging markets
- Improve underperforming market positions
- Win where we chose to play





# **Forward-looking statements**

Certain statements in this presentation includes forward-looking statements, including statements reflecting management's current views relating to the growth of the market, future market conditions, future events, financial conditions, and expected operational performance, including, in particular the following: - Our goals, strategies and operational expectations; - Industry trends, future characteristics and development of the markets in which we operate; - Our future liquidity, capital resources, capital expenditures and cost savings; - The expected demand for new products and services as well as plans to launch new products and services including R&D expenditures; - The ability to deliver on future plans and to realize potential for future growth; - The expected performance of strategic cooperation activities and joint ventures; - The time until acquired entities and businesses will be integrated and accretive to income; and - Technology and industry trends including the regulatory and standardization environment in which we operate, competition and customer structure.

The words "believe," "expect," "foresee," "anticipate," "assume," "intend," "likely," "projects," "may," "could," "projects," "will," "should," "would," "would," "predict," "aim," "ambition," "seek," "potential," "target," "might," "continue," or, in each case, their negative or variations, and similar words or expressions are used to identify forward-looking statements. Any statement that refers to expectations, projections or other characterizations of future events or circumstances, including any underlying assumptions, are forward-looking statements.

We caution investors that these statements are subject to risks and uncertainties many of which are difficult to predict and generally beyond our control that could cause actual results to differ materially from those expressed in, or implied or projected by, the forward-looking information and statements.

Risks and uncertainties to which our forward-looking statements are subject include, without limitation: (1) the ability to successfully manage global financial risks, including foreign currency fluctuations, currency exchange or pricing controls and localized volatility: (2) the ability to successfully manage local, regional or global economic volatility, including reduced market growth rates, and to generate sufficient income and cash flow to allow the Company to affect the expected share repurchases and dividend payments: (3) the ability to manage disruptions in credit markets or changes to our credit rating: (4) the ability to maintain key manufacturing and supply arrangements (including execution of supply chain optimizations, and sole supplier and sole manufacturing plant arrangements) and to manage disruption of business due to factors outside of our control, such as natural disasters and acts of war or terrorism; (5) the ability to successfully manage cost fluctuations and pressures, including prices of commodity and raw materials, and costs of labor, transportation, energy, pension and healthcare; (6) the ability to stay on the leading edge of innovation, obtain necessary intellectual property protections and successfully respond to changing consumer habits and technological advances attained by, and patents granted to, competitors; (7) the ability to compete with our local and global competitors in new and existing sales channels, including by successfully responding to competitive factors such as prices, promotional incentives and trade terms for products; (8) the ability to manage and maintain key customer relationships; (9) the ability to protect our reputation and brand equity by successfully managing real or perceived issues, including concerns about safety, quality, ingredients, efficacy or similar matters that may arise; (10) the ability to successfully manage the financial, legal, reputational and operational risk associated with third party relationships, such as our suppliers, distributors, contractors and external business partners; (11) the ability to rely on and maintain key company and third party information technology systems, networks and services, and maintain the security and functionality of such systems, networks and services and the data contained therein; (12) the ability to successfully manage uncertainties related to changing political conditions (including the United Kingdom's decision to leave the European Union) and potential implications such as exchange rate fluctuations and market contraction; (13) the ability to successfully manage regulatory and legal requirements and matters (including, without limitation, those laws and regulations involving product liability, intellectual property, antitrust, privacy, tax, environmental, and accounting and financial reporting) and to resolve pending matters within current estimates; (14) the ability to manage changes in applicable tax laws and regulations including maintaining our intended tax treatment of divestiture transactions; (15) the ability to successfully manage our ongoing acquisition, divestiture and joint venture activities, in each case to achieve the Company's overall business strategy and financial objectives, without impacting the delivery of base business objectives; and (16) the ability to successfully achieve productivity improvements and cost savings and manage ongoing organizational changes, while successfully identifying, developing and retaining key employees, including in key growth markets where the availability of skilled or experienced employees may be limited. For additional information concerning factors that could cause actual results and events to differ materially from those projected herein, please refer to our most recent Annual and Sustainability Report for a better understanding of these risks and uncertainties.

Important factors that could affect whether and to what extent any of our forward-looking statements materialize include, but are not limited to, the factors described above and in the section Risk factors in the most recent Annual and Sustainability Report and in our quarterly reports. These forward-looking statements also represent our estimates and assumptions only as of the date that they were made and are not to be seen as projections or earnings guidance. We expressly disclaim a duty to provide updates to these forward-looking statements, and the estimates and assumptions associated with them, after the date of this presentation, to reflect events or changes in circumstances or changes in expectations or the occurrence of anticipated events, whether as a result of new information. future events or otherwise.

This presentation does not constitute an offer to sell, or the solicitation of an offer to buy, any of our securities. It does not constitute a prospectus equivalent document and investors should not make any investment decision in relation to any shares referred to in this presentation. No offer of securities shall be made except by means of a prospectus meeting the requirements of the Securities Act and applicable European rules and regulations.

Investor Day 2019





